Our vision
To reduce the incidence and impact of road trauma.

Our purpose
Road Trauma Support Services Victoria (RTSSV) is a not-for-profit organisation contributing to the safety and wellbeing of Victorian road users. We provide counselling and support to people affected by road trauma, and address attitudes and behaviours of road users through education.

Our values
Caring — We are committed to serving our clients with empathy and compassion.
Integrity — We display integrity, respect and dignity in all our dealings with clients, stakeholders and members of our workforce.
Quality — Our focus is on the people we serve, and we strive for excellence in service delivery, evaluation and continuous improvement.
Accountability — We are accountable for our actions in working to deliver our services and our mission.

Our history
RTSSV was founded in 1994 by a small group of people whose lives had been directly impacted by road trauma. These people understood the need for a specialist service where support could be offered to those who, like them, were suffering because of the injury or loss of a loved one on the roads. They joined with professionals working in the area to provide counselling and support. From this humble beginning, RTSSV has grown to offer state-wide counselling and support to any Victorian affected by a road incident. RTSSV now comprises a team of staff and volunteers who provide support and education services to more than 3,000 people annually.
This past year has been one of change and achievement. It is a pleasure to be part of a wonderful organisation that is contributing to the wellbeing of the Victorian community. As a board, we understand the importance of leading an organisation whose purpose is critical to the safety and wellbeing of many Victorians.

Our people are skilled and passionate about making a difference. Thanks to their dedication and professionalism, we have achieved so much over the past year. Our relationships have strengthened, and awareness of Road Trauma Support Services Victoria (RTSSV) and our programs is more widely recognised than before.

I want to thank Cameron Sinclair for his dedication and contribution to Road Trauma Support Services Victoria (RTSSV) in his role as CEO. Cameron joined us during a period of uncertainty and was a pivotal contributor to the evolution of the organisation. He was able to bring stability and a focus on our key stakeholders.

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Thank you also to our board. The support, guidance and the confidence you have placed in me is much appreciated.

RTSSV would not be the organisation it is without our volunteers. Our speakers share their time and their personal stories with members of the community to save lives and facilitate a deeper understanding of the impact of road trauma. The volunteers who help at head office assist us with many tasks that make an enormous difference to our day to day workload. No matter what their role, volunteers are the cornerstone of our organisation. We thank you so very much.

It has been an honour and a privilege to be appointed as the new CEO. I feel confident that my previous seven years as Manager of Counselling and Education Services, and my recent experience as CEO, have provided me with a sound understanding of the work we do, and the community we serve.

I want to take this opportunity to thank Cameron Sinclair, former CEO, for his seven years of service to the organisation. We acknowledge and appreciate Cameron’s contribution to creating a stable and cohesive workplace and the leadership he showed in moving the organisation forward. We sincerely wish Cameron all the best for the future.

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Counselling and Support Services

Every year, more than 3,500 Victorians are killed or seriously injured on our roads. The year 2018-2019 began on a sobering note for the Counselling and Support Services team, with the news that our longest-serving counsellor, Lynne Irving, had herself been involved and seriously injured in a major road collision. This was a powerful reminder of the vital work that we do at Road Trauma Support Services Victoria (RTSSV) which is to offer free counselling, support and information to all Victorians impacted by road trauma.

Our clients include injured people and their carers, bereaved families, friends and colleagues, drivers, motorbike riders and passengers, cyclists, rail bus and tram users, pedestrians, witnesses and emergency services. Every one of us, as we drive to work or travel for business or leisure, face the possibility of experiencing a road incident. Most of us, thankfully, will arrive safely. However, for those who don’t, the services offered by the counselling team are a unique and invaluable resource.

Year at a Glance

Despite operating on reduced staffing levels, our small but dedicated team managed a record 2,000 new referrals and 8,855 total interventions, including referral intakes and counselling contacts. A total of 1,880 client contacts were provided including 1,119 telephone sessions, followed by 511 face-to-face sessions which were conducted predominantly at our Blackburn office. Sadly, December saw the temporary closure of our Counselling and Support Service, clients accessed on average 3.5 sessions.

Staffing

On the 18 June, 2018, counsellor Lynne Irving and her husband were involved in a horrific road collision. Lynne sustained significant and severe injuries. I am pleased to be able to say that Lynne’s health has improved, and she has been on a return to work program. This incident has had an enormous impact, obviously on Lynne and her family, but also on the RTSSV team. As Lynne’s colleagues and friends, we have experienced shock and distress, knowing that someone close to us was so severely injured. We have also watched Lynne’s struggles to repair her health and wellbeing. This horrible incident has undoubtedly highlighted the immediate and ongoing impact of road trauma.

Mustafa Kouklan joined the counselling team shortly after Lynne was injured. Mustafa has proved himself to be a dedicated practitioner and has become a valuable member of the team.

A further change was in store with the promotion of Bernadette Nugent from Manager of Counselling and Support Services to interim CEO of the organisation. Connie Organ and Jane Phillips stepped up as Acting Managers until the position could be advertised. Bernadette was made permanent CEO of RTSSV in May, and we would like to congratulate her on her appointment.

In summary, it has been a challenging year for the expanded team and an illustration of the ripple effect created by the experience of road trauma and sudden injury within a workplace. We are looking forward to the appointment of new staff and a full team complement in the coming months.

Our Programs

In addition to the provision of counselling, the Counselling and Support Services team are actively involved in many other aspects of the RTSSV organisation. Team members facilitate the monthly art therapy program, attend the annual RTSSV light on Road Safety campaign and participate in strategic planning and community education opportunities. The team also respond to media requests, provide secondary consultations, network with other agencies and attend the Time for Remembering ceremony in November.

A Final Word

The counselling team would like to thank the volunteers, our fantastic Office Manager, Virginia Cummings, the education team, all other staff, our CEO and members of the board for supporting us in this work that we do. It is no small feat for a not-for-profit agency of our size to provide a statewide service of such professional calibre. I am very proud to be a part of the RTSSV team.

A final word comes from the community of clients who utilise our service, with some anonymous quotes gleaned from Client Feedback Forms (2019):

"I feel completely comfortable with the counsellor from our first contact. She gave us very useful strategies to use and emailed important helpful information immediately after we finished a session. I have been very impressed and supported.

"RTSSV gives me a place to talk objectively with no judgement or distraction and with people who truly understand what I am going through.

"I would not have made it through everything without RTSSV help. Thank you.

"Phone counselling was very professional, compassionate, and a key factor in faster and more complete recovery. Thank you!

"I have found my time with RTSSV extremely helpful. Their knowledge and expertise around road trauma specifically have made me feel safe and secure exploring my feelings relating to the accident.

"I felt completely professional, helpful and knowledgeable exploring my feelings relating to the accident.

"You provide an amazing service. Thank you very much.

"RTSSV provided a safe place to talk about the incident and try to come to terms with it all.

"My workplace offered no counselling, so it was very grateful that the police put me in contact with RTSSV.

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Art Therapy

This year the Art Therapy Group used sewing techniques to create a wall-hanging and table runner for use at the Time for Remembering ceremony in November.

Using a simple Japanese stitching technique (shibori) with repeated patterns, participants in the group, found predictability and calmness as the rhythm of the pattering gradually spread across the fabric. White thread or dark blue cloth brought calm regularity to the task, and it was noted that the colours were tranquil.

Group members could work on their piece at home finding quiet contemplative moments, yet knowing they were still part of a group. As people worked, they reflected on their feelings, and their words were later captured to form haiku poetry. The fabric panels were then stitched together onto a felt landscape, creating a collaborative piece that reflected the coming together of the Group.

The completed work was titled ‘The Landscape of Loss.’ This felt landscape with rising hills and a mountain represents the ups and downs of life after trauma.

Barbara Joyce

Art Therapist

In summary, it has been a challenging year for the expanded team and an illustration of the ripple effect created by the experience of road trauma and sudden injury within a workplace. We are looking forward to the appointment of new staff and a full team complement in the coming months.
Jane Phillips

Acting Manager, Counselling and Support Services

In 1991, my father was involved in a serious road collision and sustained lifelong injuries. I wish RTSSV had been available to my family at that time and applaud the efforts of the people who founded the service.

A chance meeting with Bernadette Nugent at a 2014 regional grief training day in Shepparton has led to my current role as Counsellor and Acting Manager, Counselling and Support Services with Road Trauma Support Services Victoria (RTSSV). I was so impressed by Bernadette’s presentation and the service provided by RTSSV, that I filed her contact information away for future reference. Three years later, my husband and I made a tree change from Wangaratta to the Yarra Valley and to my absolute delight, a position became available with the RTSSV counselling team.

I have now been part of the counselling team for two years. I feel privileged every day to work within this very worthy and necessary organisation and to have provided information and support to hundreds of traumatised Victorians and their families. My nursing background, coupled with a degree in psychology and accreditation in grief counselling, has enabled me to provide specialised counselling in response to traumatic circumstances. I am grateful to my fellow counsellors, who bring a richness of experience and skill to the team and are a source of mutual support within a very challenging professional role.

In 1991, my father was involved in a serious road collision and sustained lifelong injuries. I wish RTSSV had been available to my family at that time and applaud the efforts of the people who founded the service.

I am honoured to be able to provide ongoing information, counselling and support to other Victorians who have experienced the sudden chaos and distress created by the experience of road trauma. I am also proud to be a small part of the preventative and educative work provided by RTSSV, which aims to address the attitudes and behaviours of road users.

I look forward to a reduction in the road toll, to safer roads and communities and to the ongoing contribution of this wonderful, vibrant, not-for-profit organisation and the people who make it happen.

The Art Therapy Group brings together people who have been impacted by road trauma and allows for creative self-expression in a safe and nurturing environment.
My grief journey began on 13 June 2003. This was the day my world changed forever when my eldest daughter, Jessica, lost her life after the vehicle she was a passenger in lost control and collided with a tree. Jessica, in Year 11, had attended a classmate’s funeral that day and after such a sad day sought company and distraction with her boyfriend and his mates that evening. While others were injured that night, she was the single fatality. She was sixteen years old.

I could not make sense of the world. It was not the order of things for a parent to outlive their child. As much as I wanted to cocoon myself away from the world with my memories and Jessica’s things, I could not; my two younger children needed their mother to navigate our devastated world and new normal.

I did not become aware of Road Trauma Support Services Victoria (RTSSV) until March 2008. I had previously contacted the TAC for assistance but was told to find a psychologist or counsellor myself. I tried that, but my experience was less than ideal as I was simply given medication and told that ‘I would get over it’ and ‘time heals all wounds’. Eventually, in desperation, I did my own research, located RTSSV and saw Lynne Irving on 11 March 2008. I was dumbfounded to later learn that this organisation was affiliated with the TAC.

For the first three months I saw Lynne weekly, there was never judgement or expectation, simply empathy and understanding that our lives were changed forever. During our sessions together, Lynne became aware that in the time between Jessica’s death and my first visit, the only thing that had given me any sense of release was writing, particularly poetry. Lynne encouraged me in this and later asked me to contribute to the Australian Centre for Grief and Bereavement’s book of poetry Rememberings. In October 2008, I was fortunate enough to participate in filming Jessica’s Story for the TAC’s car crash display in Federation Square. The best thing to come from this was raising the profile of RTSSV and their incredible work.

My sessions became fortnightly then on an as-needed basis, usually around significant dates. During this time, I was also involved in planning and information sessions for bereaved parents and contributed another poem for the second edition of Rememberings.

On the tenth anniversary in 2013, the amazing support was still available. Those sessions were invaluable and as though no time at all had passed. This was also the year Fiona Reidy interviewed other bereaved mothers and myself for her book Weeping Woman.

It is significant that I am writing this piece now as I have again needed to speak with Lynne. I was overwhelmed on 13 June 2019 when I realised Jessica has been absent from our lives for as long as she was a part of us. She would have been thirty-two years old on 5 January 2019.

It is so important to know that RTSSV is available at all stages through the minefield that is this journey of grief. Their support takes many forms and is offered readily for as long and as often as each person’s experience requires, as you can be sure that our journeys will not be the same. We are given the knowledge that others before us have survived. No, we don’t recover, but the detour we have been forced to take on our life journey will eventually return us to a place that allows us to continue with some semblance of normality.

I am by no means an expert in this field, just another person forced in this direction by circumstances beyond my control. I have come to realise that I will survive, I will never be the same and I will always remember the daughter I have lost.

Pauline McLeod
Counselling Client

This journey of grief is also a journey of me. I know I am no longer the person I may once have been. My future will not be the one it may once have been. But I can hold on to the knowledge that my past will always be what it was. This is the constant of my life. This is where you will always be.
Sharing Stories for Cultural Change

“Tell me the truth and I’ll believe. But tell me a story and it will live in my heart forever.” — Native American proverb.

The goal with our education programs at Road Trauma Support Services Victoria (RTSSV) is to influence and motivate our participants to change attitudes, beliefs, knowledge and behaviour. We see this happen through the stories that are told and through those, the creation of memorable moments that last in the participants’ minds.

Stories give us an emotional, whole-brain experience that is different to hearing facts and statistics. We become connected at an emotional level, which is powerful because people can relate and empathise.

Our participants can put themselves in that situation, self-reflect and be empowered to change their own story. We see this ‘aha’ moment during a session when the realisation becomes apparent; a story is shared and goes beyond the session. We often hear from parents, partners, sons, daughters and employers, of the impact a session has had on the attendee.

One such story involves a mother, who had picked up her son from a session said, “he couldn’t stop talking all the way home”; that on picking up her son from a session said, ‘he couldn’t stop talking all the way home’; that on picking up her son from a session said, ‘he couldn’t stop talking all the way home’; that on picking up her son from a session said, ‘he couldn’t stop talking all the way home’; that on picking up her son from a session said, ‘he couldn’t stop talking all the way home’; that on picking up her son from a session said, ‘he couldn’t stop talking all the way home’; that on picking up her son from a session said, ‘he couldn’t stop talking all the way home’; that on picking up her son from a session said, ‘he couldn’t stop talking all the way home’; that on picking up her son from a session said, ‘he couldn’t stop talking all the way home’; that on picking up her son from a session said, ‘he couldn’t stop talking all the way home’; that on picking up her son from a session said, ‘he couldn’t stop talking all the way home’.

Some of the highlights from Barwon South West

“Nearly everyone I had to firmly believe in our message of road safety awareness. We have to keep delivering that message, so it is heard. What I am hoping for is that local drivers think about what they’re doing behind the wheel, every time they get behind the wheel.” – Rhy’s Tate

Some of the highlights from Barwon South West

• Integration of RTSSV into Victoria Police’s’ Looking After Our Maris’ VDE conferences (Warrnambool and Portland)
• One of our local volunteers featured in a Herald Sun road safety article, with lots of coverage also in The Warrnambool Standard
• Drive To Learn seminars were held at the Youth Justice Centre, Geelong
• A $250 grant was received from the Rotary Club of Warrnambool East for road safety projects
• Integration with local Victoria Police SafeFLY Day and inclusion on the Planning Committee.

North West Metro

“It’s been a big twelve months with the team putting in a lot of hard work.” – Karen Robinson

Over the last financial year, the North West Metro region has been very proactive in helping individuals and community groups appreciate the importance of road safety.

Some of the highlights from North West Metro

• A real eye-opener — strongly believe that all kids should do this course before they drive. Wish I had done this seminar before I started driving.

The program brings home to you how serious incidents can happen so easily. Having all the stories and information in a condensed time really made me think.

Thank you. These seminars are beneficial and the follow-up phone calls need to occur every six months as a good reminder; keeps it fresh in the mind and brings awareness to the reason why I attended in the first place.

Excellent course with lots of info and content - should be mandatory. Made me more aware of how I drive and the impact of my decisions on other people.

The seminar was excellent and should be mandated for all drivers - a huge eye-opener. I’d been to prison and had never attended a course prior to this; it is the best course that I have attended and I am 53.
My journey with road trauma began when my father was killed in a vehicle collision seventeen years ago. It was the toughest thing I have ever had to deal with and as a teenager, I did not know where to turn for help. School life was tough and I found that most students and teachers had limited exposure and education on road trauma and how to deal with those affected by it.

After my dad’s collision, it became clear to me what my career path was going to be. I was fortunate to become a firefighter with the Metropolitan Fire Brigade (MFB). I have spent my whole adult life responding to road trauma in my road rescue and emergency medical response roles. Being on the frontline of many collisions is only a small part though.

This, in turn, formed part of my healing process. For many years I wondered how members of the public dealt with road trauma and that’s when I stumbled across Road Trauma Support Service Victoria (RTSSV) (after speaking with some of the Grampians volunteer emergency services speakers).

One of the things I have been most impressed with is that there is a strong network of people and links to support those in need. This is an organisation that strives on all levels to continually support those in our community who have suffered terrible loss or witnessed horrific events. To assist those in their time of need is one thing, but to educate those who have survived or who may have been the cause of a collision, is a noble gesture. It takes a fantastic group of humans to not be judgmental of individuals and their situation, instead focusing on helping them to not offend again. The can-do attitude and empathy of all the speakers are inspirational and should be commended.

In recent times I have seen a positive shift towards how the community tackles mental health, in particular, post-traumatic stress disorder.

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In recent times I have seen a positive shift towards how the community tackles mental health, in particular, post-traumatic stress disorder. This has been a significant development for both first responders and members of the public, in knowing they can reach out for help.

The work of RTSSV in this setting will continue to grow as the stigma of receiving help becomes lessened and people are supported.

The take-home road safety message I want individuals to have is this – it isn’t just about you. The choices we make can have everlasting effects on families, friends, first responders and the community. Next time you get into a vehicle, take a few seconds to think about that and proceed to make good choices on our roads.

In the next year, I want to be involved more in promoting the great work of RTSSV. I want to look more closely at how we can engage different groups within the community; to educate and to reduce the level of road trauma.

Together we can grow, teach, understand and support RTSSV, to assist those in need should they ever be touched by road trauma.

My name is Alex Paul Eleftheriou, and I am honoured to have been involved with such a great network like Road Trauma Support Services Victoria (RTSSV) for just under a year.

I had a motorcycle crash when I was seventeen years old, on the way home from a friend’s place. I had decided to take a shortcut through a petrol station to avoid one red light. I was only 500 metres from my home in West Sunshine, Melbourne and was collected by an oncoming vehicle that failed to see. That has now left me a person with quadriplegia, paralysed from the neck down.

I remember after recovering from all my injuries, the overwhelming feeling of utter hopelessness was incomprehensible, simply due to the fact I was not changing physically. However, I had to come to terms with what could be the rest of my life as an individual in a wheelchair.

I soon came to understand my situation and what it meant to be a quadriplegic and along with the many hurdles that would come with the territory. However, no matter what, I knew I would prosper as a public speaker and so my occupational therapist linked me up with RTSSV.

This has been an everlasting influence in my life and I now speak at seminars around Victoria. I am inspired by the RTSSV volunteers and the work of the organisation. I have been a part of a support system that has been so vital in my life, and I want to give back to RTSSV the way they have given to me. I would now like to become more involved with RTSSV in the future and also to speak to the government body that funds RTSSV.

I remember first meeting up with Karen Robinson from RTSSV at my local café, not knowing what to expect. I knew I was that my destiny was aligning with the stars as she told me her personal story of loss, but also her triumph. Immediately I knew myself doing the same. I had found an avenue in which I could now give back, still at such a young age (twenty-three); and so my journey began.

My first experience with RTSSV was to sit in a seminar and overlook the proceedings that took place. I was immediately hooked as I listened to the volunteer speakers share their stories. To see the offenders’ ears perk up and listen to every word that was being said from the most serious of offenders to first-timers; led me to know this is what I wanted to do to, even me saying a few words at the end of the seminar.

A highlight with RTSSV would have to be appearing in front of the Transport Accident Commission (TAC) alongside Bernadette Robinson from RTSSV at my local café; not knowing what to expect. I knew I was that my destiny was aligning with the stars as she told me her personal story of loss, but also her triumph. Immediately I knew myself doing the same. I had found an avenue in which I could now give back, still at such a young age (twenty-three); and so my journey began.

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Road safety is of utmost importance as we get further into the year. Since getting involved with RTSSV, I now keep an eye on the statistics. It’s so sad to see the road toll not decrease, but do the exact opposite and only increase; a higher percentage being motorcyclists. This is something that resonates very closely with me, so my message for all is “be careful, be cautious, be alert and ultra-aware; be attentive both behind the wheel and throttle, but most of all be SAFE!”

I plan to be involved with RTSSV for the long run. I know at my young age, both RTSSV and I am going to achieve great things. We are also going to impact many lives, changing them one at a time. I live for the work we do and I love every seminar I attend. I hope that I can change someone’s, if not all the attendee’s perspective, to create a better, safer future for all those behind both wheel and throttle.

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I am privileged being in the role of Gippsland Regional Coordinator of Road Trauma Support Services Victoria (RTSSV) where I am provided with the opportunity to meet a vast range of people, including:

- State and local government representatives
- First responders such as the SES, CFA, Victoria Police and Ambulance Victoria
- Road safety committees members
- Mentors in the L2P program
- VicRoads staff
- Regional Roads Victoria staff
- Community Corrections officers
- Magistrates
- Court registrars and legal practitioners.

However, central to my role is working with our volunteers. They demonstrate fantastic strength and courage to share their stories with traffic offenders and the broader community, in the hope they will be able to prevent other families from enduring what they are going through.

This vast network of individuals and organisations has a common goal – to reduce road trauma.

This is not an easy task. The size of Gippsland with its vast natural attractions encompasses a geographical area of 4,556 square kilometres and extends from the NSW border to the rapidly growing population of Greater Melbourne. Travel is a constant in this role and can quickly eat up my time. However, it is worthwhile, as nothing replaces meeting people face-to-face and spreading the word of the services that RTSSV provides.

One such meeting resulted in a large donation from the Longparra and District Community Foundation, which will make a massive difference in the local area as it will enable more people to connect with RTSSV.

The people I meet reinforce the reasons that first attracted me to working for RTSSV - I wanted to make a difference. I had been a careers counsellor working with young people and it is devastating to go to a Year 11 or Year 12 student’s funeral. My job was to help them to transition into their careers, not to attend their funeral. At RTSSV, we talk about the ripple effect and how road trauma impacts so many people; it goes on and on. I was part of that ripple effect.

There were times when I would be advising a young person of this post-VCE options, knowing full well that they were heading to incarceration as a result of culpable driving. In this role, I am so glad to try to do my part to make young people realise that tragedy can strike anyone. You don’t have to be a bad person. It is a simple but profound message to those who facilitated RTAS in Traralgon and Bairnsdale, as joined RTSSV as a facilitator and has recently completed one final and compelling message which touched the hearts of all those present. In spite of all the personal grief and chaos, there was a special person, loving and humble, willing not to judge or condemn but simply to share. This is humanity’s high point, it demands an honest response from everyone present.

In public health, it is recognised that a strong sense of belonging is a crucial indicator for a healthy society. I believe there is an opportunity for every road-user to foster this sense of belonging on our roads. A good start for me in the coming year might be to acknowledge others for giving way as necessary; e.g., the bus driver who retains grip of the steering wheel but signals to the driver who slowed to give way or the truckie who gestures ‘thanks’ to the P-plater who enabled me to cross the road. We acknowledge others for giving way as necessary, e.g., the bus driver who retains grip of the steering wheel but signals to the driver who slowed to give way or the truckie who gestures ‘thanks’ to the P-plater who enabled me to cross the road. We acknowledge others for giving way as necessary, e.g., the bus driver who retains grip of the steering wheel but signals to the driver who slowed to give way or the truckie who gestures ‘thanks’ to the P-plater who enabled me to cross the road.

Communication is about teamwork; about sharing our experiences and so often an enjoyable one, is what makes RTAS a unique learning experience and so often an enjoyable one, is what makes RTAS a unique learning experience.

The Shire a Light on Road Safety campaign, started in tragedy in the Bass Coast area with the fatality of a young man and serious injury to his brother. They were on their way to play in a football match. Bass Coast Shire Council was incredibly supportive, and we were able to work together to assist the community. Although it occurred in my local area, the impact has rippled across junior sporting clubs throughout Gippsland.

I am now connected to many local Facebook groups and use them as a way of informing the community of our counselling and education services. Facebook is also a way for people to message me directly and has led to new contacts, including first responders and volunteers.

As we move into the new year, my road safety message is to stay alert. It is simple but covers so many areas. Stay alert to the road conditions; whether a large truck is coming towards you, suddenly coming across a pedestrian crossing, travelling on unfamiliar roads, listening to podcasts, taking Bluetooth phone calls, or merely taking in the view.

I look forward to developing further programs across the region and on new significant opportunities to connect with people in a wide range of community settings.

700 faces going places; a reflection on a Road Trauma Awareness Seminar (RTAS) program facilitator.

For me (pictured here in my work-gear as a first responder for road rescue and community coordination) the RTAS provided with the opportunity to meet participants attending RTAS (Moonah) area over six years. Some are repeat traffic offenders who at arrival, their body-language shows they do not wish to be there. Some are on court orders and as reluctant conscripts, have been informed they have been to half-hell of their day to attend. As the RTAS commences, there can be an air of bad grace about the place. For me, this is indeed a worry; very much a lot preventing. Even at the early stage of the RTAS, one often feelings the concern of those participants who sit weighed down with guilt. What is going through my mind, is how best can I do it all these and try something beautiful with our lives?

Therefore, a facilitator must dig deep to develop and convey a palpable sense of mutual trust within the group. I think it is our task to gradually reveal to each individual our honest belief in them, a fervent belief in their potential to change. I hope that through our personal interactions, each individual will recognise that the two and a half hours ahead is about learning; about silencing our weaknesses and confronting the consequences. Inevitably, the unexpected happens (the absolute dread of all facilitators), like the recent occasion when I discovered a non-English speaking person who had brought along his wife for extra support felt welcomed and understood the importance of being involved.

Fortunately, the RTAS format is clearly designed. There is enough flexibility for a state ad-hoc role-play to ensure participants fully grasp the implications of personal choices and decisions. The variety of group activities is what makes RTAS a unique learning experience and so often an enjoyable one, despite the seriousness of the subject.

To help steer the RTAS group in the right direction, on this occasion, I used role-play and appointed the non-English speaking person as chef of a Chinese restaurant, with the interpreter and wife his apprentices. The remainder of the participants assumed roles as customers who had to choose a quick takeaway from the chef’s simple menu of:

1. fried rice
2. spiced and sour pork
3. dumplings.

In this way, an impromptu exercise created a sense of togetherness, gently opening a door for each participant to explore in some detail his or her recent journey. Involved were a range of choices and decisions, including the identification of bad on-the-road choices. I feel strongly that a successful RTAS is only possible after each participant agrees to take ownership of his or her choices and accepts responsibility for the consequences of their actions. Without any feeling or expression of responsibility towards others on the road, there is no reason for RTAS participants to work harmoniously to a common goal, e.g., towards zero.

Despite the early air of bad grace about the place, things do improve, and I am convinced of the reason. There is another face in each RTAS; the face of the volunteer, with a distinctive air of goodwill. Here was a person who had been impacted through road trauma which has been life-changing.

Additionally, someone from emergency services was also present to share their story as a first responder for road rescue and recovery.

We had reached the pivotal moment of impact; RTAS delivered one final and compelling message which touched the hearts of all those present. In spite of all the personal grief and chaos, there was a special person, loving and humble, willing not to judge or condemn but simply to share. This is humanity’s high point, it demands an honest response from everyone present.

In public health, it is recognised that a strong sense of belonging is a crucial indicator for a healthy society. I believe there is an opportunity for every road-user to foster this sense of belonging on our roads. A good start for me in the coming year might be to acknowledge others for giving way as necessary; e.g., the bus driver who retains grip of the steering wheel but signals to the driver who slowed to give way or the truckie who gestures ‘thanks’ to the P-plater who enabled me to cross the road. We acknowledge others for giving way as necessary, e.g., the bus driver who retains grip of the steering wheel but signals to the driver who slowed to give way or the truckie who gestures ‘thanks’ to the P-plater who enabled me to cross the road.

These tiny gestures might give me a sense of calm and help create a sense of belonging in a crowded space; a space which is not mine nor yours, but ours.

The wave can be encouraged by community leaders and embraced by road-users; it could become a tangible sign of our entire community now appreciating this unique public space, our road.

The wave may prove itself to be a potent antidote against the horrors of aggression and result in a healthy sense of belonging for all of us in 2020: it may remind us all about the tasks “Towards Zero”, with 700 faces now happily going different places.
I was involved in a road collision in Queensland in October 2010. After the trauma, I suffered alone physically and mentally with post-traumatic stress disorder (PTSD). It was a horrific, isolating experience.

Since my involvement in trauma, I’ve always wanted to do something in this area and be of help to others in whatever capacity I can, so they don’t have to go through what I did. I’ve also wanted to do some volunteering with a not-for-profit as a way to give back to the community. So when I was actively looking for a volunteering role and found an ad for Road Trauma Support Services Victoria (RTSSV), it was a perfect fit for me.

A more accurate identifying terminology of “car accident” is road trauma - car accident minimises the impact it has on those who are affected. Working with RTSSV has meant a lot to me; it has given me another perspective on road trauma and its impact. Meeting people who have also suffered from road trauma was great for me; they understand what it’s like and they can relate in a way a person who hasn’t suffered trauma can’t.

It’s also great to know that the work I have done and taken part in has helped reach people who may not have known about RTSSV.

My achievements working with RTSSV for the year have been: getting Google analytics set up on the RTSSV website, securing Google ads grants and being involved in and supporting Bronwyn Saville, Marketing and Communications Coordinator and the team in their Shine a Light on Road Safety campaign. My highlight was seeing my suggestion of getting Jane’s son, Max and partner Lee, to plug RTSSV’s Shine a Light on Road Safety campaign on their Youtube channel Max and Lee. The post reached an audience of over 250,000, for the price of two t-shirts; which was fantastic.

I look forward to growing the reach of RTSSV, so more Victorians know about the excellent services they provide. It’s an unfortunate truth that these services are desperately needed and will be needed for the foreseeable future. In particular, I look forward to working on the Shine a Light on Road Safety campaign again, as I believe it is an integral part of growing the reach of RTSSV and needs all the support it can get.

We all have to live with the consequences of others actions, so drive responsibly. Road trauma doesn’t just impact you.

I was fortunate with my road trauma, in that everyone lived and I walked away. Working with RTSSV and meeting others made me realise at a deeper level, just how incredibly lucky I am.

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Volunteer Services

Volunteer services also extend to fundraising, marketing and administration support, including governance as board members. Our volunteers are our most valuable resource and come from all walks of life.

This year we celebrate 25 years as an organisation focused on road safety and supporting those impacted by road trauma. One of the keys to our success over the past year and the past 25 years is the contribution of our volunteers. Road Trauma Support Services Victoria (RTSSV) would cease to exist without the commitment and generosity of our volunteers.

Why do people volunteer? They volunteer to make a difference. Volunteering builds bonds, creates friendships and embraces passions. Volunteers all have one thing in common: they are passionate about reducing the impact and incidence of road trauma.

The primary role of our volunteers has been through speaking engagements at our Road Trauma Awareness Seminars (RTAS).

Our volunteers provide an incredibly powerful interaction with their audience, talking personally about how road trauma has impacted their lives. Their presence lends power and reality that facts and figures alone could not achieve.

Volunteer services also extend to fundraising, marketing and administration support, including governance as board members. Our volunteers are our most valuable resource and come from all walks of life.

Thank you. You are remarkable; you are courageous. We are privileged that you have chosen us. We are very proud to have you with us, and Victorian roads are safer because of you.

Virginia Cummings
Office Manager

Shine a Light on Road Safety 2019 took place over six days from Sunday 5 to Friday 10 May 2019, successfully bringing the community together to advocate for safer roads; letting people know about our services and raising funds to support those impacted by road trauma.

The campaign achieved:
- An estimated overall reach of four million people
- Two million people engaged through social media
- Two million + motorists reached via roadside Visual Messaging System (VMS)
- 600+ people at the Albert Park Lake community walk
- 250k reach via corporate involvement

Our Community
“We all want zero road deaths.”

People are at the heart of our Shine a Light on Road Safety campaign. Every year thousands of Victorians devote personal and professional time to shining a light on why road safety is so important. We are incredibly thankful to all our supporters and volunteers who bravely speak up about road safety; their stories motivate us to continue to work towards zero.

Walking Together
“It’s a comfort to know that I’m not alone.”

More than six hundred people attended our annual community walk at Albert Park Lake on Sunday, 5 May 2019. The Minister for Roads and Minister for Road Safety and the TAC, Jaala Pulford attended, as did Victoria Police Assistant Commissioner Stephen Leane, who led the walk around the lake.

It was great to see people at the walk, but it’s tragic to know that road trauma has impacted such a large community. We know that it makes a difference being part of a community who cares, and we’re very grateful to everyone who reached out to support each other.

Our Supporters
We recognise and thank our sponsors for their ongoing support of our work, including:
- EastLink
- Maurice Blackburn Lawyers
- Henry Carus Lawyers
- Nerva
- Transurban
- Zaparas Lawyers

We are also very grateful for the support of the Victorian Government, Victoria Police, the Transport Accident Commission, VicRoads, Ambulance Victoria, QFES, and the SES.

Social Engagement
Our social media resources enable individuals and organisations to get involved at little to no cost. Through social media platforms, we have created a toolkit that encourages the community to spread road safety messages and to speak up about why road safety matters.

We produced 48 social media posts to highlight various road safety issues during the campaign. These, along with other visual resources, were shared extensively via Facebook, Twitter, and Instagram. Our most popular post had 100,000 impressions.

Headlights
“Together, we can make a difference.”

On Friday 10 May 2019 more than two million motorists saw the message to turn on their headlights for road safety along major VicRoads and tollways.

Illuminations
Shine a Light on Road Safety is part of National Road Safety Week and the United Nations Week of Road Safety. In the first week of May each year, significant landmarks around the world are illuminated in yellow for road safety. Victoria landmarks illuminated for road safety included:
- Archie Graham Community Centre, Warrnambool
- Ballarat Town Hall, City of Ballarat
- Bolte Bridge and sound tube, Link
- Box Hill Town Hall, City of Whitehorse
- Catenary lighting at the intersection of Moorabool and Malop Streets, City of Geelong
- CBD Water Tower in Wodonga
- Clocktower Moonee Ponds, Moonee Valley City Council
- Fletcher Jones Silver Ball, Warrnambool
- Flytower, Frankstans Arts Centre
- GrainCorp, Donald
- M80 Ring Road and M2 Tullamarine Freeway Interchange Wall
- Malvern Town Hall, City of Stonnington
- Melbourne Star
- Melbourne Town Hall, City of Melbourne
- Royal Exhibition Buildings
- The Transport Accident Commission building, Geelong.

Road Safety Wishes
Every year we ask Victorians to tell us their road safety wishes. In 2019 we received hundreds of responses. Thank you to everyone who took the time to send us a message, your thoughts and ideas are appreciated.

Fundraising
As a registered charity, we rely on community support to continue our work. This year the campaign raised $45,846; a fantastic amount that will go a long way in helping us support people impacted by road trauma.

Dates for 2020
- Walk: Albert Park Lake, Sunday 3 May 2020
- Headlights: Friday 8 May 2020
Time for Remembering

This year was our eighteenth annual Time for Remembering ceremony. Held on the third Sunday in November in Queen’s Hall at Parliament House, Melbourne, Time for Remembering coincides with the United Nations World Day of Remembrance for Road Traffic Victims. It is an occasion where people can come together to commemorate the lives of loved ones lost and those injured on our roads; a day to give thanks for those who survived and to pay tribute to all who work tirelessly to reduce the road toll.

Jeanette Suhr OAM (one of the founders of RTSSV), opened the ceremony by lighting a candle of remembrance. The Hon. Luke Donnellan shared a message on behalf of the government, and we thank the Transport Accident Commission for its ongoing support of our Time for Remembering ceremony. Melinda Dine bravely shared her personal road trauma story.

We are very grateful to everyone who participated in this important event and thank:

• Reverend Andy Calder, Disability Inclusion, Uniting Church Synod of Victoria and Tasmania
• Chief Magistrate Peter Lauritsen, Magistrates’ Court of Victoria
• Detective Inspector Stuart McGregor, Victoria Police
• Joanne van Berkel, Senior Manager: Trauma, Lodgement and Early Support, Transport Accident Commission
• Connie Ogan, Counsellor, RTSSV
• Dr Christine Durham, RTSSV Supporter
• Rebecca Paton, RTSSV Volunteer
• Barbara Joyce and the Art Therapy Group
• The Organised Water Choir
• Michael Johnson.

Give comfort and peace to those who are separated from loved ones.
May the ache in their hearts be the strengthening of their hearts.
May their longing bring resolve to their lives, conviction and purity to their love.
Teach them to embrace their sadness lest it turn to despair.
Transform their yearning into wisdom. Let their hearts grow fonder.

Michael Leunig

I think it’s brave that you get up in the morning even if your soul is weary and your bones ache.
I think it’s brave that you keep on living even if you don’t know how to anymore.
I think it’s brave that you push away the waves rolling in every day and you decide to fight.
I know there are days when you feel like giving up but I think it’s brave that you never do.
Lana Rafael

"Time for Remembering shows that road trauma is an ongoing thing. Grief doesn’t go away."
Board Members

Justin Flynn
Chairman

Ingrid Williams
Deputy Chairman

Mark Musgrave
Treasurer

Richard Watkins
Secretary/Public Office

Xander Alpherts

Sue Hansford

Robert Ewing

Stuart LeGrand

Merryn Wallace

Robin Bowesman
This has year been one of transition, with Bernadette Nugent appointed as Road Trauma Support Services Victoria’s (RTSSV) new CEO following a period of acting in the role. During this transitional period, Bernadette’s position as the Manager of Counselling and Support Services was not backfilled, resulting in lower than anticipated salary costs for the year. The board would like to acknowledge the additional load that this has placed on Bernadette and the entire team, and provide our sincere thanks to everyone who has contributed to making this transition seamless.

2018-19 has produced a satisfactory profit of $36,350 against a projected budget of $21,620. This is despite experiencing a significant decrease in income from the Road Trauma Awareness Seminar (RTAS) program revenue was offset by higher-than-budget donation revenue of $85,000 ($35,000 more) and lower than budget salary costs of $910,000 ($40,000 less). Our balance sheet as at 30 June 2019 has strengthened, resulting in total members’ equity of $305,769. Our cash at the bank has also increased by approximately $50,000 compared with the same time last year, which is an essential measure of the improving financial health of the organisation.

We will continue to explore opportunities to broaden the range of services we provide to the TAC in line with the TAC’s strategic objectives, including the Towards Zero vision. The board sees this as particularly important in the context of the fifty per cent increase in transport fatalities this year, up from 116 in 2018 to 174 in 2019 (for the period up to 3 August 2019).

We hope to be able to establish new services focused on preventative initiatives, including building on the learnings from our RTAS program, which is designed to provide training and behavioural change.

We want to thank our auditors, LDA Assurance, for their services and Theresa Cocking, our Accountant, who has done an excellent job. On behalf of the board, I would also like to thank the subcommittee for its ongoing support and dedication.

We look forward to another successful year where we can continue to make a valuable contribution to transport safety in Victoria.

Mark Musgrave
Treasurer

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**Auditor’s Report**

Independent auditor’s report to the members of
Road Trauma Support Services Victoria
(RTSSV) incorporated.

**Opinion**

We have audited the financial report, being a special purpose financial report of Road Trauma Support Services Victoria Incorporated (the Association), which comprises the statement of financial position as at 30 June 2019, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year ended, and notes to the financial statements, including a summary of significant accounting policies, and statement by members of the board.

In our opinion, the accompanying financial report of Road Trauma Support Services Victoria has been prepared in accordance with the Associations Incorporation Reform Act 2012 and Division 60 of the Australian Charities and Not-for-profits Commission Act 2012, including:

• giving a true and fair view of the Association’s financial position as at 30 June 2019 and of its financial performance for the year then ended;

• complying with Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2012.

**Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described as in the Auditor’s Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Association in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board’s APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Emphasis of Matter – Basis of Accounting**

We draw attention to Note 1 to the financial report, which describes the basis of accounting.

The financial report has been prepared for the purpose of fulfilling the Association’s reporting requirements of the Associations Incorporation Reform Act 2012 and the Australian Charities and Not-for-profits Commission Act 2012. As a result, the financial report may not be suitable for other purposes. Our opinion is not modified in respect of this matter.

**Responsibilities of the board for the Financial Report**

The board is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the Australian Auditing Standards, the Associations Incorporation Reform Act 2012 and Division 60 of the Australian Charities and Not-for-profits Commission Act 2012. The board’s responsibility also includes such internal control as it determines is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error. In preparing the financial report, the board is responsible for assessing the Association’s ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the board either intends to liquidate the Association or to cease operations, or has no realistic alternative, but to do so.

**Auditor’s Responsibilities for the Audit of the Financial Report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor’s report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

• identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. Our conclusions based on the audit evidence obtained are relevant and adequate to support our opinion.

We have applied the relevant ethical requirements set out in the Code. Further, the work undertaken in the context of the Code and the Code’s requirements are consistent with our responsibilities under those standards.

Emphasis of Matter – Basis of Accounting

Stephen O’Kane Partner
LDA Assurance Chartered Accountants
Dandenong 27 August 2019
### Financial Report

#### Income

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<tr>
<th></th>
<th>2019</th>
<th>2018</th>
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<tbody>
<tr>
<td>Fees and charges</td>
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<td>557,276</td>
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<td>Grants</td>
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<td>Fundraising</td>
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<td>45,858</td>
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<td>Donations</td>
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<td>42,633</td>
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<td>Interest</td>
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<tr>
<td>Other income</td>
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<td>3,743</td>
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<td><strong>Total</strong></td>
<td><strong>1,282,000</strong></td>
<td><strong>1,180,611</strong></td>
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#### Expenses

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<tr>
<th>Expenses</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advertising, branding and business development</td>
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<td>7,788</td>
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<tr>
<td>Accounting and audit fees</td>
<td>4,200</td>
<td>3,900</td>
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<td>Bank charges</td>
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<td>Cleaning</td>
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<td>3,314</td>
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<td>Minor equipment, service and maintenance</td>
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<td>27,860</td>
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<td>Client support projects</td>
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<td>4,866</td>
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<td>Postage and stationery</td>
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<td>30,875</td>
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<td>Depreciation</td>
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<td>9,061</td>
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<td>Entertainment and gifts</td>
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<td>1,617</td>
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<td>Fundraising expenses and commissions</td>
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<td>Security and insurance</td>
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<td>8,646</td>
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<td>Office business consultancy expenses</td>
<td>11,667</td>
<td>15,584</td>
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<td>HR recruitment, meeting and other expenses</td>
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<td>5,738</td>
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<td>Rent and venue education</td>
<td>65,494</td>
<td>72,523</td>
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<td>Salaries and wages</td>
<td>828,086</td>
<td>801,250</td>
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<td>Time for Remembering</td>
<td>10,626</td>
<td>9,440</td>
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<td>Superannuation</td>
<td>72,640</td>
<td>69,166</td>
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<td>Support groups and memberships</td>
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<td>Telephone and communication</td>
<td>18,932</td>
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<td>Training and development</td>
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</tr>
<tr>
<td>Travel, accommodation, parking and motor vehicles expenses</td>
<td>22,264</td>
<td>23,422</td>
</tr>
<tr>
<td>Volunteer expenses</td>
<td>6,274</td>
<td>4,626</td>
</tr>
<tr>
<td>Utilities and permits</td>
<td>11,587</td>
<td>13,225</td>
</tr>
<tr>
<td>Work cover</td>
<td>17,182</td>
<td>16,964</td>
</tr>
<tr>
<td>Loss on disposal</td>
<td>-</td>
<td>8,463</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,225,647</strong></td>
<td><strong>1,177,482</strong></td>
</tr>
</tbody>
</table>

#### Current assets

<table>
<thead>
<tr>
<th>Current assets</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash and cash equivalents</td>
<td>462,403</td>
<td>411,323</td>
</tr>
<tr>
<td>Trade and other receivables</td>
<td>21,542</td>
<td>17,121</td>
</tr>
<tr>
<td>Other assets</td>
<td>13,370</td>
<td>16,447</td>
</tr>
<tr>
<td><strong>Total current assets</strong></td>
<td><strong>497,315</strong></td>
<td><strong>444,891</strong></td>
</tr>
</tbody>
</table>

#### Non-current assets

<table>
<thead>
<tr>
<th>Non-current assets</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property, plant and equipment</td>
<td>19,954</td>
<td>29,059</td>
</tr>
<tr>
<td><strong>Total non-current assets</strong></td>
<td><strong>19,954</strong></td>
<td><strong>29,059</strong></td>
</tr>
<tr>
<td><strong>Total assets</strong></td>
<td><strong>517,269</strong></td>
<td><strong>473,950</strong></td>
</tr>
</tbody>
</table>

#### Liabilities

<table>
<thead>
<tr>
<th>Liabilities</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trade and other payables</td>
<td>70,868</td>
<td>69,932</td>
</tr>
<tr>
<td><strong>Total current liabilities</strong></td>
<td><strong>200,287</strong></td>
<td><strong>171,609</strong></td>
</tr>
</tbody>
</table>

#### Non-current liabilities

<table>
<thead>
<tr>
<th>Non-current liabilities</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provisions</td>
<td>11,213</td>
<td>32,925</td>
</tr>
<tr>
<td><strong>Total non-current liabilities</strong></td>
<td><strong>11,213</strong></td>
<td><strong>32,925</strong></td>
</tr>
<tr>
<td><strong>Total liabilities</strong></td>
<td><strong>211,500</strong></td>
<td><strong>204,534</strong></td>
</tr>
<tr>
<td><strong>Net assets</strong></td>
<td><strong>305,769</strong></td>
<td><strong>269,416</strong></td>
</tr>
</tbody>
</table>

#### Accumulated funds

<table>
<thead>
<tr>
<th>Accumulated funds</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retained earnings</td>
<td>305,769</td>
<td>269,416</td>
</tr>
<tr>
<td><strong>Total accumulated funds</strong></td>
<td><strong>305,769</strong></td>
<td><strong>269,416</strong></td>
</tr>
</tbody>
</table>

#### Profit/(loss) for the year

<table>
<thead>
<tr>
<th>Profit/(loss) for the year</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Profit</strong></td>
<td><strong>36,353</strong></td>
<td><strong>3,129</strong></td>
</tr>
<tr>
<td>Other comprehensive income</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Total comprehensive income for the year</strong></td>
<td><strong>36,353</strong></td>
<td><strong>3,129</strong></td>
</tr>
</tbody>
</table>
Supporters

We are very grateful to the Transport Accident Commission who have supported our services since 1999.

We thank our generous supporters who raise funds and awareness to help us reduce the impact and incidence of road trauma. We are especially grateful to those who have supported our work in memory of a loved one – your kindness and generosity has touched the lives of many others.

Our major donors

Brad Gilham at the inaugural Gillo Nobber Cup – T20 Cricket Match. Brad and his family and friends raised more than $16,000 to support our work.

Our road safety partners and supporters
Community Corrections — Magistrates’ Court of Victoria — The Transport Accident Commission — The Victorian Government — VicRoads — Victoria Police.

Our major corporate partners

Supporters