



Annual Report 2014–2015

Our Vision

To reduce the incidence and impact of road trauma.

Our Purpose

Road Trauma Support Services Victoria (RTSSV) is a not-for-profit organisation contributing to the safety and wellbeing of Victorian road users. We provide counselling and support to people affected by road trauma, and address attitudes and behaviours of road users through education.

Our Values

Caring

We are committed to serving our clients with empathy and compassion.

Integrity

We display integrity, respect and dignity in all our dealings with clients, stakeholders and members of our workforce.

Quality

Our focus is on the people we serve, and we strive for excellence in service delivery, evaluation and continuous improvement.

Accountability

We are accountable for our actions in working to deliver our services and our mission.

Our History

Road Trauma Support Services Victoria (RTSSV) was founded in 1994 by a small group of people whose lives had been directly impacted by road trauma. They understood the need for a specialist service where support could be offered to those like them who were suffering because of the injury or loss of a loved one on the roads. They joined with professionals working in the area to provide counselling and support. From this humble beginning over 20 years ago, RTSSV has grown to offer state-wide counselling, support and education services to any Victorian affected by a road incident. RTSSV now comprises a team of staff and volunteers who provide support and education services to more than 3000 people annually.

Contents

Chairman's Report	4
Chief Executive's Report	5
Counselling and Support Services	6
The Art Therapy Group	8
Christine's Story	10
Louise's Story	11
Education Services	12
Adrian's Story	14
Robyn's Story	15
Yeksan's Story	16
Deanne's Story	17
James' Story	18
Volunteer Services	19
Helping people connect to our cause	21
Time for Remembering	22
Subcommittees	23
Board Members	24
Executive Team	25
Treasurer's Report	26
Independent Audit Report to the Members of Road Trauma Support Services Victoria Inc.	27
Supporters	30
Volunteers	31

Chairman's Report



In reviewing the past 12 months, I would firstly like to thank our staff, volunteers, partners and supporters. Road Trauma Support Services Victoria's (RTSSV) mission is to reduce the incidence and impact of road trauma, and in working to achieve this we rely entirely on the support and encouragement of our people. To each of you, I admire your work and I am grateful for your engagement with us.

Our Shine a Light on Road Safety campaign is a new national initiative inviting road safety partners and supporters to join with us in both raising awareness across Australia, and supporting individuals, families and communities who have been impacted by road trauma. We have invited road trauma support organisations in South Australia, Tasmania, Western Australia and Queensland, along with road trauma services in New South Wales and Northern Territory, to join us in encouraging motorists to turn their headlights on in acknowledgement of road safety week in May. Further, we are working in partnership with Safer Australian Roads and Highways (SARAH) in New South Wales to illuminate key landmarks across the country in the campaign colour, yellow. This is a highly visible gesture of support for road safety

and we thank the Parliament of Victoria, Transurban, AAMI and the Victorian Arts Centre for the illumination of Melbourne landmarks in May this year.

RTSSV continues to achieve extraordinary results for people affected by road trauma in Victoria. Our counselling and education services are engaging more people than ever before, our regional teams are partnering effectively with local communities to deliver road safety forums and our work is being recognised by the Australasian College of Road Safety.

Our key achievements over the last year include:

- Delivering 1545 counselling sessions to people affected by road trauma
- Persistently increasing referral rates for counselling
- Engaging with almost 1100 people at our Road Trauma Awareness Seminars
- Diversifying our education programs including the Accelerated Insight Program, Drive to Learn program and Best Drive Ever program
- Delivering community road safety forums in Ballarat, Craigieburn and Melton

- Rolling out our national Shine a Light on Road Safety campaign
- Increasing engagement of road safety partners and corporations in promoting road safety

As a result of our excellent work, we are now also experiencing a period of renewed optimism with our finances steadily improving. This year we posted a \$8,884 loss, a significant improvement on previous years. We can attribute this to strong management control, program diversity and effective community and corporate engagement strategies. Our balance sheet has strengthened and we have maintained a stable cash flow.

Finally, I would like to thank our partners the Transport Accident Commission, Victoria Police and the Magistrates' Court of Victoria for your ongoing belief in the importance and efficacy of our work. We are indeed fortunate to have the support of many individuals, road safety agencies and corporations and we thank you for working with us for the benefit of all Victorian road users.

Justin Flynn
Chairman



Chief Executive's Report

As I reflect on the activities of Road Trauma Support Services Victoria (RTSSV) over the last year I am again astounded at all we have achieved. Our counselling, education and community engagement programs are reaching more people than ever before and they are of an exceptional quality.

However, whilst we acknowledge our accomplishments we can never lose sight of why we are working so hard. Every year, Victorians are killed and injured on our roads, and too many are living with the effects of road trauma. As you read this report, I encourage you to see beyond the numbers, graphs and statistics and recognise that each of these represents a very personal story of people who are just like you and me.

Our vision is to reduce the incidence and impact of road trauma and we are working to achieve this in a number of ways. RTSSV continues to work in partnership with the Magistrates' Courts across Victoria, engaging and educating more than 1000 people across 18 locations who are at risk on our roads. This year we welcomed the Bairnsdale community to our Road Trauma Awareness Seminar program. We also delivered community road safety forums

and information programs in partnership with local and regional communities. Through this work we aim to positively influence driver behaviour to reduce the incidence of road trauma.

For those who have been impacted – passengers, drivers, the bereaved, the injured, witnesses, families, friends and more - RTSSV has continued to provide a safe and therapeutic response. We have provided 1545 counselling sessions. The Art Therapy Group continues to be an integral part of our peer support program, which brings people together so they can find friendship and support from others who have been similarly affected.

But we strive to do more. In May we led our second Shine a Light on Road Safety campaign with remarkable results. Motorists turned on their headlights in acknowledgement of road safety, and on a sunny May day we walked with more than 300 people at Jells Park in Wheelers Hill, Melbourne, in a show of support. In addition, we worked to illuminate Parliament House, the Bolte Bridge, the Victorian Arts Centre spire and AAMI Park in the campaign colour of yellow – a national initiative which raised road safety awareness across Australia. RTSSV was also a finalist in the

Australasian College of Road Safety Awards and the Victorian Regional Achievement and Community Awards – wonderful results for very deserving work.

We couldn't have worked so effectively and made these achievements without the support, friendship and generosity of our partners. In particular, we acknowledge and thank the Transport Accident Commission, Victoria Police and the Magistrates' Court of Victoria for their enduring partnership and their work in advancing road safety.

I would like to acknowledge and thank our staff and volunteers for their skills, dedication and expertise. To our clients who receive counselling and education, we thank you for entrusting us with your journey, vulnerability and experiences. I am optimistic that together we will continue to make a very positive difference to road safety in Victoria.

Cameron Sinclair
Chief Executive

Counselling and Support Services

The focus of the Road Trauma Support Services Victoria's (RTSSV) counselling team in 2014-2015 has been largely on managing the constant stream of referrals. Each person referred to our counselling service reinforces the need to continue to raise awareness about the devastating impact that road trauma has on our community.

The development of an intake roster in addition to the establishment of manageable intake procedures has assisted the team to keep up to date with all referrals coming into the organisation. The team's commitment to the intake processes and procedures has meant that the average time between receiving a referral and attempting to make contact with the person being referred is only two days. For those people who choose to engage with us further, the average waiting time for an appointment is approximately one week.

The counselling team has continued to deliver a quality service to RTSSV's referrals over the last 12 months. With more than 1300 referrals, there were more than 2300 recorded contacts made with people who had agreed to engage with our service. While there has been a transition from SupportLink to the Victorian Police eReferral management system (VPeR) this year, it has not impacted upon the number of referrals coming from Victoria Police. In addition to the 2300 contacts made, the majority of people referred via VPeR who chose not to accept follow-up have still spoken to a counsellor once, and many have also agreed to have information sent to them about trauma, grief and our service.

Staffing

The counselling team currently operates with one full-time manager and the equivalent of two full-time positions split between four part-time counsellors. There have been several occasions over the last 12 months when having a team comprising of part-time workers has meant that each individual in the team is required to work exceptionally hard to meet the peak referral periods. As our referrals are reflective of the trauma on the roads at the time, we cannot predict our busy periods. Subsequently, the counselling team has been dedicated to time management and ensuring that follow-up times are as short as possible.

I would like to commend the team for their willingness to go above and beyond, and to always conduct themselves in a warm, professional manner, putting clients first.

Two staff members have taken a well-deserved period of extended leave this year. The nature of the work we do can be difficult at times for our workers. It is vital to encourage staff to take time out, to create a healthy work-life balance and to acknowledge the impact that bearing witness to trauma and grief can have on our own emotional wellbeing. We have been very grateful to the staff at RTSSV for supporting the team at all times throughout the year.

Peer support and volunteer involvement

This year we have been fortunate to be able to continue offering art therapy classes to our clients. One of the great successes of the group is reflected in the relationships formed amongst the group's participants. New participants have expressed how grateful they are to be welcomed into the group and how supportive the other members have been. The informal peer support has been a key element contributing to the success of this group.

Volunteer speakers continue to be an integral component of RTSSV presentations. We would like to thank Pam Knight, Tim Nolan, Rosie Johnson, Karen Robinson and Chris Latimer for donating their time and supporting the Road Policing Investigator's Course (RPIC) presentations. The course participants always express their heartfelt gratitude to our volunteer speakers and the evaluations reflect the impact the volunteer stories have had on delivering our key messages.

Stakeholder and community presentations and involvement

We continue to present to the RPIC each month at the Victoria Police Academy, Glen Waverley. The course has undergone some changes this year, but RTSSV's presentations have been prioritised as a vital component. Our presentations aim to educate the police about our services, provide them with information about trauma and traumatic grief and also provide information on delivering a death notification and the importance of self-care.

Karen Robinson, RTSSV's regional coordinator and volunteer speaker, kindly agreed to join the managers of the counselling and education programs to present to the Melbourne Metropolitan Fire Brigade Peer Supporters. This was a great opportunity to raise awareness about our services and to highlight the impact that road trauma has on the community and on those who are first at the scene.

Following requests by two different employers, presentations were also conducted to staff groups who had been directly impacted by road trauma. We also provided on-site assistance to employees who had lost a colleague as a result of a road incident. These opportunities allow us to inform people about our services and to educate them about trauma and traumatic grief.

Networking and professional development

RTSSV counsellors attend regular training and supervision to maintain the highest possible practice standards and to ensure that all team members are updated on current practice guidelines and principles. Professional development for the first half of 2015 included:

- Team supervision with Rob Gordon, a clinical and consultant psychologist specialising in the area of trauma.
- Iceberg Theory with Benjamin Wolfe
- Working with trauma and people impacted by acquired brain injury at the Bouverie Centre
- Working with grief at an Australian Centre for Grief and Bereavement conference
- Mental health and trauma with the Victims Support Agency

RTSSV actively participates in these activities to ensure that our counsellors maintain professional networks that are relevant to our work, contribute to our professional development, promote staff self-care and enhance our work with clients.

RTSSV counsellors are also involved with the following networks and committees:

- Social work trauma special interest group
- Bereavement practitioners' discussion group

- Victorian Bereavement Support Network
- Establishment committee for Loss and Grief Practitioners' Association

We have also had representation on the VicRoads Roadside Memorial working group.

Quality management

To better measure client outcomes including satisfaction, this year the counselling team has been focussed on updating and refining the RTSSV counselling client evaluation tool. Formal client evaluation took place in August following a rigorous review of the evaluation tool to ensure best possible information collection. To ensure we collected appropriate data, the counselling team discussed the process with the Transport Accident Commission's client outcome team, Dr Jason Thompson and Belinda Clark at Monash University Accident Research Centre.

Typically our counsellors work to intervene early, believing that support soon after a crash inevitably promotes emotional and psychological wellbeing and reduces the risk of ongoing trauma and compounded grief. It is important that we monitor how effective we are in achieving positive change for our client group.

In conclusion

I would like to thank the amazing RTSSV counselling team for their diligence and commitment to the hundreds of people impacted by road trauma over the last 12 months. It is an honour and a privilege to work with all of our clients. As a team, it is our goal to be of genuine assistance to each person referred to our organisation. We also recognise the selfless work and integral role played by our volunteers as they share their stories in an effort to educate the community about the ripple effect of road trauma. Finally, thank you to the Board of Directors for their continued support.

Bernadette Nugent

Manager Counselling and Support Services

Total referrals
1323

Total VPeR referrals
671

Total telephone counselling sessions
954

Total face-to-face sessions
427

Total counselling sessions
1545

Total contacts
2391

The Art Therapy Group

The Art Therapy Group brings together people who have been impacted by road trauma and allows for creative self-expression in a safe and nurturing environment.



Road Trauma Support Services Victoria's (RTSSV) Art Therapy Group brings together people who have been impacted by road trauma and allows for creative self-expression in a safe and nurturing environment. Meeting monthly, the Art Therapy Group has increased in size this year and the Surrey Hills Neighbourhood Centre has provided a light-filled space where workshops can be conducted.

Group art therapy contributes to the recovery of participants by:

- Building a sense of belonging, mutual support and compassion
- Allowing individuals to acquire and build skills to allow for safe expression of thoughts and feelings related to grief and loss

- Providing art materials and instructions which allow for the expression of an individual's grief and trauma process
- Encouraging an individual's growth and increasing self-esteem through the art process and its outcome

The focus for the group this year has been a study of mosaic processes and the creation of individual mosaic objects including trinket boxes, a planter box for a healing garden, a mosaic on rocks for a memorial garden and wall plaques. I explain the mosaic processes and participants learn new skills in the use of adhesives and grouting techniques. Because the mosaic process involves piecing together broken, disparate pieces, it emulates the way participants

are reshaping their lives after loss and trauma. The mosaic process mirrors the healing power of reconstructing that which has been broken. Participants may find solace in the reassembled pieces as the grouting, which fills all the spaces between the fragments, creates a cohesive, newly-formed object with new beauty. The placement of the artwork in a memorial or healing garden will be a constant reminder of the maker having taken a step forward in rebuilding and recovery.

The Art Therapy Group is currently preparing a mosaic piece for the Time for Remembering ceremony in November.

Barbara Joyce
Art Therapist



Christine's Story

"Many of our clients who live regionally feel quite isolated, and it is reassuring that we are able to support them."

I have been a sessional counsellor for Road Trauma Support Services Victoria (RTSSV) since 2011, and am based in Geelong. Although I am not located in the main office in Blackburn, I have always felt included and well-supported as a valued team member.

As counsellors we are constantly striving to remain up to date with advances in the areas of loss, grief and trauma, attending appropriate training and networking opportunities where possible. A highlight of the last year has been group supervision with Dr Rob Gordon. Rob, a clinical psychologist, is a highly-regarded expert in the field of trauma, working with people affected by emergencies and disasters.

In addition to my current sessional role with RTSSV I work as a grief counsellor

at Hope Bereavement Care in Geelong, supporting people who have lost someone close. Leading up to my work with RTSSV I had many years of experience working in suicide prevention services with young people, family support services running parenting education and pre-adolescent programs, as well as camps for the bereaved.

I am continually grateful to be in this role providing support to those in the regional Victorian community who have been impacted by road trauma. Many of our clients who live regionally feel quite isolated, and it is reassuring that we are able to support them, not just phone support but also office-based and home-based support in person. Our counsellors often live in their region and understand the environmental and social constraints our clients experience.

My passion for this work never falters and neither does my desire to be effective in the support I provide to clients. In many cases these clients find themselves unexpectedly requiring our services when their worlds have been turned upside down and they are struggling to accept and adjust to their circumstances. My respect and admiration for their courage in confronting their situation never wanes.

Once again, it is a privilege to be a part of such a professional, highly-experienced, competent and dedicated counselling team. I would like to thank RTSSV and the Board for their ongoing efforts and response in continuing to provide this valued service to our community.

Christine Rawson
Counsellor

Louise's Story

"It was reassuring that my counsellor could understand our situation"



In the early hours of Saturday 1 December 2012, a tragic and devastating event changed my life forever. Not only did I lose my youngest brother Anthony, but I also lost someone I could trust, someone who provided me with guidance, someone who listened and understood me, and someone I could rely on to make sure Mum and Dad were ok.

Anthony, a disc jockey, was only 33 when he was killed by a drunk driver. The driver veered on to the wrong side of the road on the interchange of the South Gippsland and Bass Highways just near Lang Lang, and collided head-on with Anthony's van.

When I last spoke to Anthony on the Friday night, we talked about meeting up on the Saturday morning for the auction of a house he was keen to purchase. After a few years of saving, Anthony was finally ready to buy his first home. We talked about the different features of the house, especially the deep garage he could use to store his DJ equipment, and the veggie patch as he loved the garden and growing his own food. Unfortunately, his dreams were shattered just a few hours later when the accident occurred.

The Major Collision Investigation Unit informed my family about Road Trauma

Support Services Victoria (RTSSV) and the counselling service that was available to us. I attended my first one-on-one consultation two weeks after the accident. It was reassuring that my counsellor could understand our situation and showed empathy about our devastating and tragic loss. I have had numerous counselling sessions with the RTSSV team, both face to face and over the phone, and I have also joined a sibling support group for additional assistance.

In the time that followed Anthony's death, I lost direction in my life. My relationships with those I loved had become very strained, especially with my husband Stuart and my brother Paul, as we all struggled to understand and accept the sudden loss of Anthony. I was also concerned for my Mum and Dad's welfare. By nature I am a very emotional person and I was unable to physically or mentally cope with Anthony's death. RTSSV gave me the reassurance that emotions and feelings of helplessness were normal. With the guidance of the right people at RTSSV, I felt supported and understood when trying to come to terms with my emotions and everyday events.

Earlier this year our family participated in the Shine a Light on Road Safety

campaign, which serves as a reminder to the community about the importance of road safety and an opportunity to reflect on those who have been injured or have passed away on our roads. We were advised about the other services provided by RTSSV such as the Art Therapy Group, Time for Remembering and community walks but have not participated in any of these activities as yet, although we intend to when we can.

On a more positive note, on 28 November 2014, my husband Stuart and I had a baby boy. We named him Bryce Anthony. Anthony would have been so proud to become an uncle again. I really felt he looked after us through the whole pregnancy and the safe arrival of our baby. Bryce has brought so much joy back into our lives, especially Mum, Dad, Paul and our nephew Aidan. We all feel we have more to live for.

My family would sincerely like to thank Maria Smart and the other counsellors at RTSSV for their sympathetic ear and the understanding they provided at that tragic time. We hope they are able to assist other families in need in the future.

Education Services



Just as ripples spread out when a single pebble is dropped into the water, the actions of an individual can have far-reaching effects – Dalai Lama

A simple action has the ability to alter a community as we know it forever. This is something we hear so often when talking with people who have been impacted by a serious crash, be it their families, friends or the wider community.

One of the things we really have people thinking about in our education sessions is the ripple effect: how have your actions had an impact on those around you, those you know? And what about the impact on other people that you may have briefly met?

By sharing their personal stories our volunteers show the impact road trauma has had on them and those around them, and through this sharing they aim to bring about a positive ripple of change – a change in attitudes and behaviours to create safer roads.

Participants are encouraged to be courageous and assist in spreading this positive ripple. Small changes can have an enormous impact. In order to affect change in your life, you need to start with the source of your reality: yourself.

Highlights

- Our Regional Coordinators have been doing wonderful work in connecting people within their communities. As a

result, Road Trauma Support Services Victoria (RTSSV) has been involved in four successful community road safety forums this year with the Ballarat, Hume and Melton City Councils.

- Each month we deliver a session to road policing members from across the state as part of their Road Policing Investigator's Course. This has resulted in more referrals from those impacted at the scene of a crash, and helped get the message across to members about looking after their own welfare. Some exciting new initiatives are coming out of the work we have been doing related to members' wellbeing.
- Foundations have been laid with the leadership of the State Emergency Service, Metropolitan Fire Brigade and Country Fire Authority to build stronger relationships in which all their members learn about RTSSV and how we can work together more effectively.

The programs

Road Trauma Awareness Seminars (RTAS)

Our 2014-2015 RTAS program highlights include:

- Delivering 174 RTAS to 1154 traffic offenders
- Delivering RTAS in 18 locations across Victoria on a monthly basis, including the introduction of Bairnsdale this year

- Receiving large numbers of referrals: 1188 from Victorian courts, 726 from solicitors, 74 from Community Correctional Services, and 35 from family members
- Within the metropolitan courts, Dandenong (27 per cent) and Melbourne (20 per cent) had the most referrals to RTAS. From metropolitan courts, 87 per cent of referrals were males. The 15-35 age group made up well over half of all participants at 65 per cent, with 32 per cent alone being in the 20-25 age group. Twenty six per cent of those were referred for offences related to careless or dangerous driving, and 13 per cent for disqualified, unregistered or suspended offences.

Within the outer metro court regions, Loddon Mallee (36 per cent, Barwon 27 per cent) and Grampians (20 per cent) had the greatest number of referrals to RTAS. From the outer Melbourne regional courts males made up the highest number of referrals at 91 per cent, and the 15-25 age group accounted for the highest referrals of 58 per cent. Of note in the regional areas was that 12 per cent were in the 41 plus age group. The two offence types being referred in highest numbers were 58 per cent for careless or dangerous driving offences and 16 per cent for disqualified, unregistered or suspended offences.

Accelerated Insight Program

Our Accelerated Insight Program has been set up with Corrections Victoria and consists of two sessions over two Saturdays. The program is for those on Community Correction Orders or those on parole who are repeat offenders specifically with traffic-related offences.

Four programs have been run to date in Ballarat, Bendigo and Wodonga. The statistics are:

- 43 participants have attended the program
- 93 per cent were male
- 64 per cent were in the 18-34 age group
- 34 per cent were in the 35-54 age group
- 38 per cent were tradespeople, 26 per cent were unemployed and 12 per cent were professionals
- When asked how many times they had been charged with traffic

offences, 37 per cent had offended three times, 15 per cent had offended five times, and 22 per cent had offended 10 or more times

- Unlicensed driving and being over the blood alcohol content (BAC) limit made up 86 per cent of those attending the program
- When asked if the program might change their behaviour, 99 per cent said yes and 78 per cent said they didn't believe anything would get in the way of them making these positive changes. Some of their comments in relation to the changes they will make include:
"Definitely slow down and watch fatigue. Be more cautious in general."

"Take more notice and concentrate more, slow down and not drive when I'm angry."

"I'm a courier driver but will stop doing some of the little things I shouldn't."

Drive to Learn

This is a pilot program for young offenders run with the Dandenong Children's Court aimed at diverting young traffic offenders from the justice system.

Best Driver Ever – Playing safe on our roads

This is another pilot program for sporting groups run in partnership with the Wimmera Regional Sports Assembly and funded through the Foundation for Rural and Regional Renewal.

Community Groups

This year we delivered 10 presentations to 593 people in Melbourne.

Chris Harrison
Manager Education Services

The Education Team

105 Volunteers make up the Education Team

49 Volunteer speakers

49 Emergency service speakers

19 Administrative volunteers

8 Regional coordinators

1 Manager

Adrian's Story

"This exposure to road trauma certainly takes its toll on SES members."



Eight years ago I received a phone call from Chris Harrison from Road Trauma Support Services Victoria (RTSSV) looking for volunteer speakers. At the time I was a member of the State Emergency Service (SES). The SES is called to attend many road collisions, which at times seems all too often. This exposure to road trauma certainly takes its toll on SES members, and seeing this effect first hand I felt sure that we could help spread the message.

After meeting with Chris and hearing about the services RTSSV provides and how we could help, I started as a volunteer speaker. I talked about attending road accidents and the effect it can have on emergency service workers.

After about four years I became an educator for the Road Trauma Awareness Seminars (RTAS) program in the Eastern Metro Region and since then have

continued assisting other educators as a volunteer speaker.

I feel very proud of the program and what it manages to achieve. In only 2.5 hours, I can see and feel the change in the attitude of the participants in each seminar. I like to think that each of the participants is also encouraging a change within their own networks and in the community. All this would not be possible without the volunteers and I'm in awe of their strength in sharing their own personal stories the way they do.

In my area over the last four to five years there has been a huge reduction in not only fatalities but also serious road collisions. I'd like to think that the messages we – RTSSV, Victoria Police and other organisations – have been spreading is finally paying off and benefiting everyone.

I also mentor young drivers and assist them with getting their driver's licence, taking the opportunity to help instil a better attitude to driving and in turn be safer drivers on our roads.

Looking forward over the next 12 months I'd like to see a reduction in the need for our counselling services along with a further reduction in fatalities and serious collisions on our roads. I'd also like to see a greater awareness of the effects that road trauma has, as well as further training provided to not only younger people but to anyone gaining their licence. I would also like to see the relationship we have with the police and court system strengthened, as this is a positive way of assisting in changing the attitudes of road users and reducing the stresses and trauma associated with incidents on our roads.

Robyn's Story

"I find it extremely rewarding to watch participants take their journey"



My role as Regional Coordinator of the Gippsland region for Road Trauma Support Services Victoria (RTSSV) involves building relationships with various community groups and agencies that have a connection to road safety. Recruiting and supporting volunteers are integral parts of this role. I also fill the role of Educator for the Traralgon and Bairnsdale seminars. The Gippsland region covers my home of East Gippsland, Wellington, Latrobe, South Gippsland, Baw Baw, Alpine and Bass Coast Shires, some 41,556 km².

Since coming into the role of Regional Coordinator I have been working to increase awareness of the program with major stakeholders including the

Magistrates' Court, solicitors and Victoria Police. I have also instigated a new education site in Gippsland, bringing on board Bairnsdale which has consistently seen referrals since it became available in March of this year. I recently met with members of Victoria Police in Leongatha and Wonthaggi to discuss the services offered by RTSSV and to look at ways in which an annual information forum could be developed and rolled out in local secondary schools regarding the impact of road trauma. While this is in its infancy I am really looking forward to contributing.

A key highlight of my role is facilitating seminars. I find it extremely rewarding to watch participants take their journey, as

their beliefs and attitudes towards road trauma change and grow and they challenge their values in a supported environment. The implementation of the Bairnsdale site in 2015 was also a significant highlight.

In 2016 I am looking to increase the number of volunteers we currently have for the Gippsland region and to facilitate volunteer catch-ups so those who volunteer at Bairnsdale can meet the wonderful volunteers who support the Traralgon seminars. The youth forum will also be a priority, as will be bringing online a seminar venue in the south of Gippsland. We have a very busy time ahead.

Yeksan's Story

"Remember, life can be too short. Anything can happen to anyone. Things can wait."



It has been 19 years since my car accident. I was 18 at the time and asleep in the passenger seat when my friend fell asleep at the wheel. He collided with a four-wheel drive parked on the left-hand side of the road. I ended up with the most damage. I was jammed in the front seat. A short time after my coma stage took place.

Today I am 38 and I am not talking the same way I used to. I can't do activities such as sports as I used to, like other things in my life. People I know say my passion towards life and love, and my determination and patience got me to where I am standing today.

After the main part of my rehabilitation, rehabilitation which will continue all my life, I returned to study at TAFE. It wasn't easy at times, but I completed a few courses. At the moment I am a casual employee of Hume City Council.

I am also a volunteer speaker for Road Trauma Support Services Victoria (RTSSV). I mainly do my speeches in the Broadmeadows region. I'm trying to get my message across, not my life story but the consequences, the ripple effect on your family, yourself and people surrounding you. I am trying to get our road users to be more careful, cautious and safe to reduce road trauma. I do believe my speeches are really effective, and that people listening do take away something positive at the end.

I have two kids and I try to be a good example to them. I do drive now, after many lessons with an occupational driving therapist. It did feel strange at the start. I was the captain of the ship again. I knew I had a lot of responsibility, and must be careful.

I see people speeding, hooning, and I do get disappointed in them, but as they say

'you'll understand the value of something once you lose it,' and it's true. I would like to see people being more sensible and obeying the law, as anything can happen in a split second. I would like to see less people having to do road trauma seminars, less fatalities, and less incidents on our roads.

It is common sense to know that anything can happen at any time. You have to be alert. If you are feeling tired or drowsy don't continue to drive or start to drive. If you have consumed alcohol, don't drive, catch a cab. If you take drugs or medication that affects your driving ability, don't drive.

Remember, life can be too short.

Anything can happen to anyone.

Things can wait.

Deanne's Story

"Whilst sharing my story of Michael and our family is painful, it is worthwhile if it can save a person's life."



I have always wanted to be a volunteer and help other people in some way, however my past attempts have never lasted very long. I have come to realise it was because I was not truly passionate about the cause for which I was volunteering. On 10 July 2009, my life changed forever when my brother Michael died. A P-plate driver had pulled out of a side street, failed to give way, and ran into Michael on his motorcycle. Witnesses and ambulance officers tried to revive Michael but he died at the scene – he was only 28 years old.

After Michael passed away, I wanted to help other people and families avoid the pain and heartache both my family and I had been through. I Googled 'support services for road trauma victims' and came upon Road Trauma Support Services Victoria: RTSSV's education program for road traffic offenders resonated with me. I felt I could share my story with participants in the hope of being able to turn a negative into a positive - to help other people avoid making a choice they cannot rescind, a choice that will impact on themselves, a victim, their families and the wider community.

I have been a volunteer speaker with RTSSV for several years now, speaking mainly at the Moorabbin and occasionally at Narre Warren Road Trauma Awareness Seminars (RTAS). I have found this to be a rewarding experience, sharing my story

about the ripple effect that one person's actions can have on so many people. Often at these sessions there are misguided repeat offenders. They can have a negative attitude, and often cannot see the error of their ways or the possible impact of their actions. However, after attending and listening to my story, some participants will thank me, give me a hug at the end of the night, and share how it has made them re-think their attitudes to driving and the choices they will make in future. Whilst I realise that I can't help everyone, if I can help just one person it will hopefully avoid other people having to go through what I have. Whilst sharing my story of Michael and our family is painful, it is worthwhile if it can save a person's life.

Further to the rewarding experience of these education sessions is being a part of a wonderful organisation. RTSSV is a great group of people who are not only as passionate as me in trying to help other people in the community but who also care about their own people - the volunteers, educators, counsellors and other staff. Each month I meet up with Peter, the Moorabbin educator, and Judy, another volunteer, for coffee. I enjoy this catch-up with them as a way of simply staying involved with each other outside the monthly RTAS session. Peter always messages me on Michael's anniversary and checks in with me after a more difficult seminar to make sure I am ok.

RTSSV has recently increased the number of awareness seminars to include Saturday sessions in some regions as well. With the number of participants we have each month at Moorabbin, there is an obvious need for these extra sessions. I hope that RTSSV will continue to provide this valuable service to our community in future so that these people will be able to hear the important message of road safety.

I recently gave birth to my first son, Thomas Michael. It has been a wonderful experience having Thomas come into my life and getting to know him. It has however been tinged with some degree of sadness in that he is never going to get to meet his awesome Uncle Mick. I know Michael would have loved Thomas and thoroughly enjoyed playing with him, taking him to the footy and watching him grow up. I have taken some time out from the RTAS sessions for the next few months to focus on raising Thomas. I look forward to getting back into volunteering as I believe these education sessions make a difference to other people's lives, make me feel that Michael's death was not in vain and help to ensure that other members of the community that Thomas grows up in do not have to experience a life without the people they love in it.

James' Story

"I needed to work out a way to sufficiently 'pay it forward'."



On 2 September 2002, I made a terrible mistake whilst riding my motorbike that would change my life forever. I zipped through a yellow light. I didn't see a car waiting to finish a right-hand turn and collided with it, at speed.

Following my accident, I was left with life-threatening injuries and only survived due to the initial first aid provided at the scene, the intervention of paramedics, the critical care provided by the doctors and nurses and my proximity to the Austin Hospital.

In the years that followed, I developed a feeling that I owed a debt to all of those people which I needed to repay somehow. I needed to work out a way to sufficiently 'pay it forward'. So I stuck my hand up with the CFA and became a volunteer firefighter. After a few years, a lot of training, and some hard work, I qualified on a rescue truck - I was now able to start work on repaying the incredible people who worked so hard to save my life.

Working on a rescue is often very hard work - physically, mentally and emotionally. The emergency services deal with tragic scenarios regularly. Being able to intervene and work with paramedics in a combined effort to make

a difference - to be the difference - in someone's life is very rewarding. I feel very privileged and lucky to be involved each and every time.

My wife is currently at university and had to do work placement as part of her degree. While she was looking for suitable places, she saw a Road Trauma Support Services Victoria (RTSSV) notice calling for volunteers and suggested I get in contact to do some road safety speaking. I'm glad she did.

I met with Karen Robinson and Chris Harrison and attended a few training/induction sessions with other like minded individuals who all had amazing, and tragic, experiences to share. We shared a common goal of wanting to make a difference and to help reduce the impact of road trauma within the community.

I live in Melbourne's west, so my home Road Trauma Awareness Seminars (RTAS) locations are in Melton and Werribee, but I've also worked in Collingwood and Greensborough, and will be working in Ballarat and Geelong later this year.

I've now been delivering presentations as both an emergency services worker and as a person impacted by road trauma for

about two years, and I get a lot of satisfaction from it. It means I'm now able to help the community as a firefighter when things go wrong. More than that, through my work with RTSSV, I am able to affect a real change in driver thinking, decision making and behaviour - hopefully preventing things from going wrong in the first place.

Watching the change in participants' individual demeanours is also an experience that not many people get to witness. To see them physically shrink back in their seats and watch the realisation spread across their faces that their actions have very real consequences is truly an incredible human experience. To know that my colleagues and I have got through to this person is very satisfying.

In the future, I would love to see more official involvement from the wider emergency services community with RTSSV in delivering a shared road safety message. We are partnered with, and work alongside, Victoria Police quite heavily. I would love to see the same level of cooperation and interaction with the Metropolitan Fire Brigade, Country Fire Authority, Ambulance Victoria and State Emergency Service.

Volunteer Services



Road Trauma Support Services Victoria (RTSSV) is a volunteer-dependent organisation. Our volunteers comprise 75 per cent of our workforce, and contribute more than \$100,000 in salary savings every year. Our volunteers work in all functions of the organisation from governance and administrative work to direct service delivery and client support. Our volunteers across Victoria work tirelessly to make our roads safer.

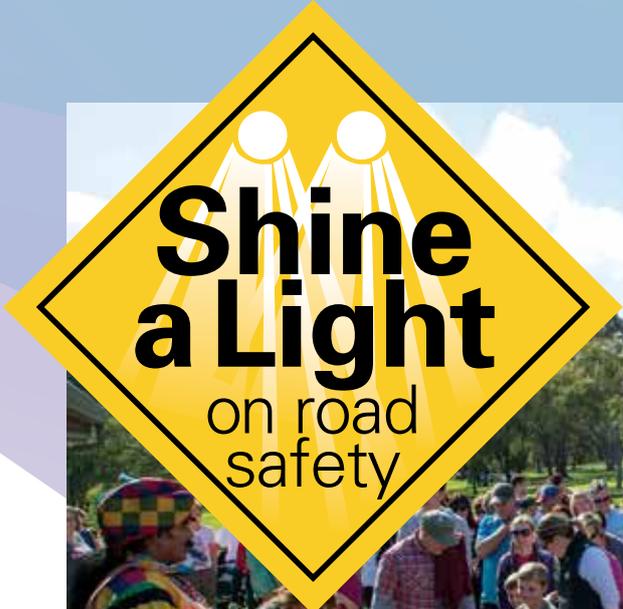
Behind the financial reporting, statistics, roles and responsibilities of RTSSV, are people who want to make a contribution to road safety. They may have been

personally affected by road trauma, or they may simply be good people wanting to make a positive difference in their community.

Our volunteers are the faces behind the statistics we hear reported in the news and road safety messages we see around town. Each of our volunteers has a vital story to tell and a unique perspective on road safety. Our volunteers draw on their experiences so that each of us may be aware of the risks as we get in our cars and reach our destinations safely. They aim to reduce the incidence and impact of road trauma to the very best of their ability.

This year we celebrate 21 years in working for road safety, and as we move into our third decade supporting those impacted by road trauma, we celebrate our volunteers and their contributions. We wish to say, you are remarkable. You are resilient. You are courageous. You are the backbone of our organisation. We are privileged that you have chosen us to be the beneficiary of your work. We are very proud to have you with us and Victorian roads are safer because of you.

Quite simply, thank you.



Shine a Light

on road
safety



Helping people connect to our cause



Staying safe on our roads is an issue that is core to our organisation. Shine a Light on Road Safety is an important community awareness campaign that brings people together and highlights the ways we can all make our roads safer. We achieved a great deal this year and it could not have happened without the support of the community and our partners. Some of the highlights include:

Headlights on – Motorists turned on their headlights to Shine a Light on Road Safety along all major Victorian roads on Friday 1 May. Thanks go to VicRoads, CityLink and EastLink for sharing the message.

Illumination of landmarks - In the first week of May iconic Melbourne landmarks were illuminated in yellow to raise awareness for road safety. Thanks to those who helped illuminate Parliament House, AAMI Park, the Arts Centre spire and the Bolte Bridge for shining a light on our cause.

Walking together - More than 300 people came together at Jells Park on the first Sunday in May to walk for road safety. A huge thank you goes to all who participated in this special day, and to our campaign ambassador Victoria Police's Assistant Commissioner Robert Hill.

Your voice - An important part of the campaign is providing a forum for the community to have a say about road safety. Here are some of your messages:

"Although the reason we were part of the Shine a Light on Road Safety walk was a horrific one, I am grateful that this event exists, not only because it was healing for us, but also because we can help prevent others losing loved ones on the roads."

"To complete this walk surrounded by people who understand the impacts of road trauma was very powerful. People talked, cried and laughed together and were united in the ambition to make a difference. I think this is a community of people who will continue to come together each year in support of this event, and who will ultimately help influence change for Victoria's road users."

"That everyone takes responsibility for staying safe. Zero deaths and injuries."

"Driving is not a race.
Take your time and live."

"Give probability a chance. Plan ahead.
Pay attention."

"Imagine driving like the person you love most is in each vehicle around you!"

"No parent should go through what I did."

Sharing stories - The media plays an important part in building community understanding of the devastating affects of road trauma. Special thanks must go to Chris Latimer for sharing her story and for all the media outlets who promoted our campaign.

Our supporters - It cost almost \$1 million this year for Road Trauma Support Services Victoria (RTSSV) to provide professional support services free of charge to Victorians affected by road trauma. With government funding covering less than half our costs, we rely on the kindness and generosity of the business community and individual supporters to continue our work. We extend a heartfelt thank you to everyone who contributed to Shine a Light on Road Safety including corporate sponsors AAMI, CityLink, EastLink, Maurice Blackburn, McColl's Transport and Shine Lawyers.

Help us reach out to more people and Shine a Light on Road Safety in the first two weeks of May 2016.

Time for Remembering



On this World Day of Remembrance for Road Traffic Victims, let us re-commit to making roads that are safe for all. - Ban Ki-moon, Secretary General of the United Nations, 16 November 2014.

The World Day of Remembrance for Road Traffic Victims is commemorated on the third Sunday of November each year – to remember the many millions killed and injured on the world's roads, together with their families, friends and many others who are also affected. It is also a day on which we thank the emergency services and reflect on the tremendous cost to families and communities, and on ways to stop it.

In Melbourne we commemorated this important day with the 14th annual Time for Remembering service at Parliament House. The service was led by the

Reverend Andy Calder and Chris Latimer spoke with great compassion and courage about her story of road trauma.

We are very grateful to all who contributed to the day including Joe Calafiore from the Transport Accident Commission, the Hon Gordon Kenneth Rich-Phillips, Assistant Commissioner Robert Hill, Chief Magistrate Peter Lauritsen, Linda Spitalnic, Roger Chitty, Dr Christine Durham, Christine Rawson, Michael Johnson and Barbara Joyce and members of the RTSSV Art Therapy Group. Special thanks also to the Transport Accident Commission for their ongoing support. We would like to share one participant's response:

"Thank you for the beautifully moving ritual and for carefully guiding us along in the process.

I was not at all sure that I could attend, but now am quite sure that it was the right decision to have made. The tears of pure pain, shed in that communally supportive space (with the women's voices enveloping us at the close), were a necessary release.

Walking up the stairs of Parliament and placing a photo of my son inside, and being part of such a thoughtfully created ceremony, gave me something precious: recognition and validation of this difficult new role of bereaved mother of a young son killed in a senseless road accident."

On behalf of all Victorians impacted by road trauma we thank you for remembering.

Subcommittees



Appointments and Remuneration Subcommittee

The Appointments and Remuneration subcommittee meets as needed to review the chief executive officer's performance and salary, and to monitor the performance of the Board's directors. This year the Board farewelled Jenny Reece, Natalie McKenna and Ernestine Rozario (former Treasurer), and we thank them all for their years of commitment and contributions to Road Trauma Support Services Victoria (RTSSV). As an adjunct function we successfully recruited and welcomed Clinton Licht and Richard Watkins to the Board, both of whom diversify the skill set and will support the organisation in its growth strategically and operationally.

Upon review of our functions this year, we have made decisions that will enhance the efficiency and efficacy of the subcommittees. We have restructured

our committees so that they will better meet the needs of the business. The changes included:

- Combining the Finance Audit committee with the Risk committee
- Reverting the Research and Evaluation subcommittee to an operational working group
- Modifying the Appointments and Remuneration committee charter to enable the committee to meet as needed

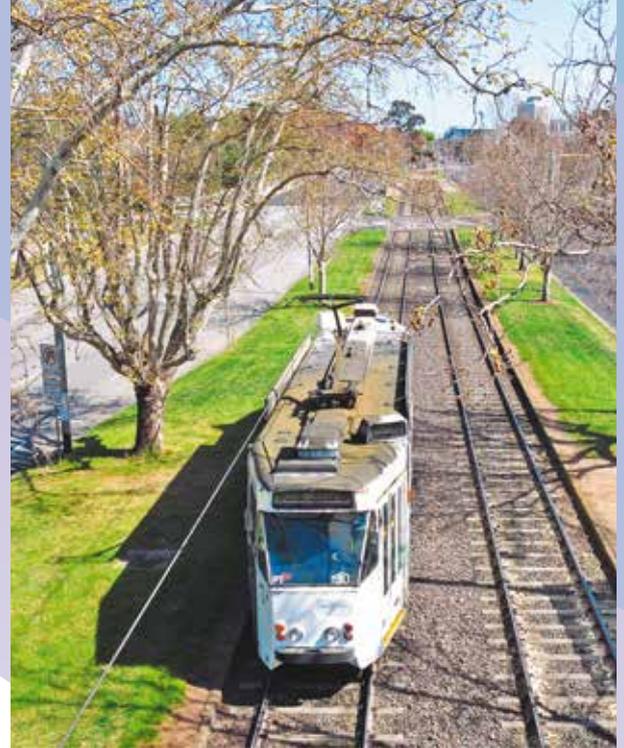
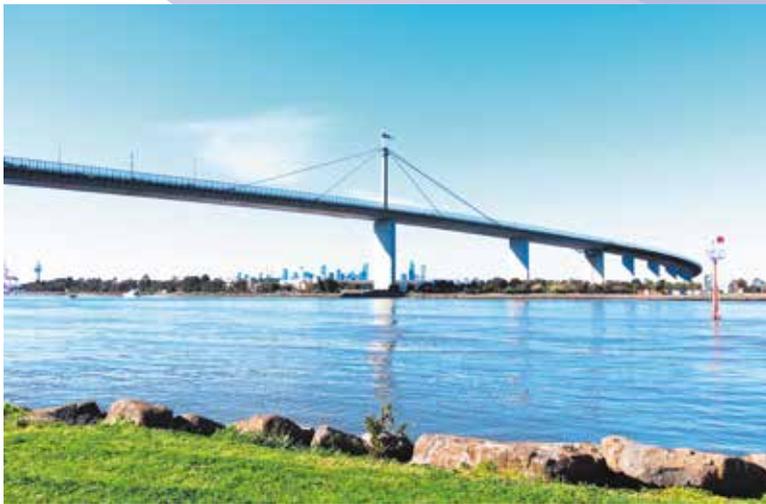
These changes will come into full effect in the coming financial year and we anticipate improved efficiencies across all governance functions.

Risk Subcommittee

The Risk subcommittee continued surveillance of financial performance throughout the year, and is pleased to report that we are seeing signs of improvement. Strong and responsible management control continues to ensure optimal financial performance is achieved at Road Trauma Support Services Victoria (RTSSV). On Ernestine Rozario's resignation, Simon Bolles assumed Chair responsibilities for the committee. Our predominant risks in recent years have been financial and although this is improving we believe it was prudent to combine the functions of this committee with those of the Finance and Audit committee, doing so in May. Our risk management framework is reviewed monthly with new and emerging risks reported commensurately within our framework, and we are confident that our approach to risk management is robust.

Board Members

Why am I passionate about road safety?



Justin Flynn, Chairman

Every year too many people are impacted by senseless injury and death on our roads. The team at Road Trauma Support Services Victoria (RTSSV) provides support and education that is making a real difference in the community. Our counselling services assist in healing and our education services reduce further losses on our roads.

Ingrid Williams, Deputy Chairman

As a nurse who used to work in intensive care, I have seen what impact trauma has on everyone involved. Being part of an organisation that works tirelessly to contribute to the reduction in road trauma and provides support to those who have been victims of it is something I am very passionate about.

Simon Bolles, Treasurer

I am passionate about limiting the impact of road trauma for two reasons. Firstly, it takes a disproportionate number of very young adults in their prime. Secondly, I lost my brother-in-law's brother to a road accident. He was my 'opposite number' in that family and, although it was many years ago, the impact has not left me.

Clinton Licht, Casual Secretary/ Public Officer

Having been impacted at a very early age by road trauma, I've seen firsthand the impact it can have on families and individuals. I am proud to be associated with giving back to a support community such as RTSSV, which is recognised as providing counselling and support to people affected by road trauma, as well as addressing the attitudes and behaviours of road users through education.

Robert Ewing

Anyone can be a victim of road trauma. The waves of the traumatic event itself radiate out to many people. The experience-based counselling and education services RTSSV provides are vital to the victims of this damaging social dysfunction. I would not want to live in a society where these services are not available.

Kim White

If one less life is taken from us prematurely or if one less family has to feel the pain inflicted by road trauma, I feel that my small contribution has been made worthwhile.

Anthony O'Brien

With a daughter beginning studies as a paramedic I am mindful of the challenges she has already experienced as a trainee in dealing with road trauma. Reducing the impact of road trauma for all of us has a very noble and moral purpose. Being part of the RTSSV Board is one way I can contribute to this serious community issue and concern.

Richard Watkins

As somebody who has had an association with RTSSV since 2006, the opportunity to be a part of the Board this year has really confirmed for me the important role our staff and volunteers play. The impact of road trauma can be devastating, with those affected often not knowing from where or from whom support might come. The dedicated staff and extensive network of committed volunteers at RTSSV make a difference in the lives of many impacted by road trauma. In my work as a police officer I have met victims of trauma and sometimes those that cause it. The work of the staff and volunteers to support those affected and to work with those who may cause it is making an important difference in the lives of (too) many.

Executive Team

Why am I passionate about road safety?



Cameron Sinclair, Chief Executive

Our community has accepted that crashes are an inherent and acceptable risk of road usage. We have in essence become desensitised to the images of crashes and statistics that the media portray on a daily basis. However, behind every image and statistic are lives of people that have been permanently affected by crashes; tragedies that are so often avoidable. Complacency is never acceptable and whilst there is a need to positively influence driving behaviours, help heal those who have been traumatised and support the community in advocating for road safety, we have a duty to respond.

Chris Harrison, Manager Education Services

Working at RTSSV over the last eight years has been a time of wonder. I have felt very privileged to have been allowed into the lives of our many volunteers who have had their lives impacted by road

trauma. The dedication of our staff, both paid and unpaid, has been absolutely amazing and is shown in what we have achieved in a team with very little monetary resources. The passion I feel for the work that I do comes from the most inspiring people and it is because of these people I continue to work at RTSSV. It has been a most rewarding experience and one that I am looking forward to continuing.

Bernadette Nugent, Manager Counselling and Support Services

Working at RTSSV has highlighted to me that no amount of theory and knowledge will account for a lack of commitment, compassion and genuine care. Over the last three years, I have developed a more profound respect for each person's individual story, a deeper understanding of the complex notion of 'what is road trauma' and a stronger commitment to ensure that I work to the best of my ability. I feel very grateful that I am part

of an exceptional team of counsellors and that I work within an organisation that wants to achieve the best possible outcomes for our clients.

Brenda Wathall, Office Manager

Being a recent addition to the team at RTSSV, it has already been gratifying to experience the devotion and passion of not only the paid team but also the volunteers that contribute in delivering our message of the importance of road safety. I have encountered both sides of the organisation, education and counselling, and my knowledge and my aspiration of raising road safety awareness grows on a daily basis. Driving is a life skill and lives depend on it, which is why the magnitude of tackling road safety one driver at a time is a necessity. I have been honoured in being able to contribute to RTSSV and I look forward to continuing.

Treasurer's Report



We finished the 2014-2015 financial year with a small loss of \$8,884 which compared favourably to the previous two years and showed a significant improvement over the prior year, being a loss of \$61,198.

Balance Sheet Members' Funds stood at \$237,140, versus \$246,024 in 2014. Cash at year end rose slightly over the previous corresponding period.

Our operating cash flow was positive at \$15,522 compared with a net outflow of \$44,525 in 2014.

The financial result was assisted by a 5.8 per cent growth in total income driven by:

- The Shine a Light on Road Safety campaign generating increased sponsorship, community walk registrations and fundraising.
- A one-off back payment of CPI by the Transport Accident Commission.

Donation revenue continues to be soft. With broader community engagement through events, we will focus on and look forward to a stronger response in the next financial year.

Road Trauma Awareness Seminar (RTAS) revenue remained consistent. Strong engagement with magistrates and lawyers in regional Victoria and the introduction of our eighteenth RTAS location in Bairnsdale will assist in growing our regional revenue next financial year.

The Transport Accident Commission is a long-term funding partner and makes a significant and very important contribution to our organisation's total income with the funding agreement being renewed for 2015-2016. The Transport Accident Commission funding provided almost 48 per cent of our total income in this year. This provided us with

financial stability and enables Road Trauma Support Services Victoria to perform its core service, whilst pursuing further funding to achieve our longer term growth objectives.

Overall total income was lower than budget largely driven by:

- Soft donation revenue
- Education revenue 6 per cent behind expectations

Strong control over expenses was achieved and required, assisting us to the near break-even result for the year.

Simon Bolles
Treasurer

Independent audit report to the members of Road Trauma Support Services Victoria Inc.

Report on the Financial Report

We have audited the accompanying financial report of Road Trauma Support Services Victoria Inc. (the association) which comprises the balance sheet as at 30 June 2015 and the income statement, statement of changes in equity and cash flow statement for the year ended on that date, a summary of significant accounting policies and other explanatory notes and the statement by members of the Board.

Board's responsibility for the Financial Report

The Board of the association is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Associations Incorporation Reform Act 2012. This responsibility includes establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Auditor's opinion

In our opinion:

The financial report of Road Trauma Support Services Inc. is in accordance with the Associations Incorporation Reform Act 2012 including:

- i. giving a true and fair view of the Association's financial position as at 30 June 2015 and of their performance for the year ended on that date; and
- ii. complying with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Associations Incorporation Reform Act 2012.



Quality Financial Solutions Pty Ltd
David Petersen

Dated this 21st day of October 2015

Financial report for the year ended 30 June 2015

	2015	2014
	\$	\$
INCOME FROM TRANSACTIONS		
Fees and Charges	387,228	390,810
Grants	501,833	446,998
Fundraising and other Income	33,240	10,173
Donations	39,639	59,443
Interest	10,781	11,744
TOTAL	972,721	919,168
EXPENDITURE FROM TRANSACTIONS		
Advertising, branding and business development	3,466	6,601
Accounting and audit fees	1,850	1,760
Bank charges	6,177	6,024
Cleaning	3,228	3,019
Minor equipment, service and maintenance	23,336	18,413
Client Support Projects	2,756	18,983
Postage and stationery	18,100	21,428
Depreciation	21,465	29,917
Entertainment and gifts	858	1,155
Fundraising expenses and commissions	4,326	2,273
Security and Insurance	10,993	11,304
Office/business consultancy expenses	38,720	34,604
HR recruitment, meeting and other expenses	9,996	8,287
Rent and venue education	52,407	50,873
Salaries and wages	634,141	616,667
Time for Remembering	7,195	6,365
Superannuation	55,848	53,106
Support groups and memberships	2,248	1,394
Telephone	19,677	19,647
Training and development	5,626	8,892
Travel, accommodation, parking and motor vehicle expenses	14,121	17,803
Volunteer expenses	5,389	2,864
Utilities	25,691	23,934
Work cover	13,991	15,053
TOTAL	981,605	980,366
Net result from transactions	(8,884)	(61,198)
Other economic flows	0	0
Changes in reserves	0	0
COMPREHENSIVE RESULT	(8,884)	(61,198)

Financial report for the year ended 30 June 2015

	2015	2014
	\$	\$
CURRENT ASSETS		
Cash and cash equivalents	288,363	272,841
Receivables	14,285	2,400
Other	16,685	18,831
TOTAL CURRENT ASSETS	319,333	294,072
NON-CURRENT ASSETS		
Property, Plant and equipment	41,657	61,930
TOTAL NON-CURRENT ASSETS	41,657	61,930
TOTAL ASSETS	360,990	356,002
CURRENT LIABILITIES		
Payables	45,108	47,748
Provisions	47,039	42,424
TOTAL CURRENT LIABILITIES	92,147	90,172
NON-CURRENT LIABILITIES		
Provision for employee entitlements	31,703	19,806
TOTAL NON-CURRENT LIABILITIES	31,703	19,806
TOTAL LIABILITIES	123,850	109,978
NET ASSETS	237,140	246,024
MEMBERS' FUNDS		
Capital profits reserve	0	0
Other reserves	0	0
Retained profits	237,140	246,024
TOTAL MEMBERS' FUNDS	237,140	246,024

Note: All financial information should be read in conjunction with the Financial Report which can be obtained at www.rtssv.org.au or by contacting RTSSV on 1300 367 797

Supporters

We would like to take this opportunity to thank the Transport Accident Commission for their support since 1999, and the following supporters.

AAMI	inSync Surveys	Rob Gordon, Clinical Psychologist
Acton Print	Jan Webb, Melton Road Safety Officer	Robert Hill, Assistant Commissioner, Victoria Police
Amanda Bavin, Senior Manager Corporate Affairs, Transport Accident Commission	Jennie Oxley, MUARC	RTSSV Art Therapy Group
Annie Norrish	Jo Keep	Samantha Carr, ISCRR
Barbara Joyce, Art Therapist	Kitchener House	SERCO
Belinda Clark, MUARC	Leadership Ballarat and Western Region	Shine Lawyers
Ben Hall	Lions Club Forest Hill	SysOp Support Australia Pty Ltd
Bendix	Luke Gillman	The Marchesin Family
Bronwyn Roberts, Let's Laugh	Magistrates' Court of Victoria	Tom Wuthipol Uj, Melbourne Brought Me Here
Brunswick Women's Choir	Mary Bergin, Humanist Society of Victoria	Tomorrow Agency
Bunnings Nunawading	Matthew Smyth	Trafficworks Pty Ltd
Carola Atkin	Maurice Blackburn	Transport Accident Commission (TAC)
CFA	Melton City Council	Transurban
Chris Gill, Sentencing Advisory Council	Michael Johnson, Harpist	VicRoads
Chris Parkin	MUARC	Victoria Police
City of Ballarat	Neighbourhood Justice Centre	Victorian Arts Centre
City of Monash	Neville Taylor, Superintendent, Victoria Police	Victorian State Emergency Services
CoHealth Niddrie	Nexus Youth Centre	Volunteers Victoria
Dr Christine Durham	Parliament of Victoria	Youth Justice
Dr Jason Thompson, ISCRR	Peggy Page, Faith Communities Council of Victoria	
EastLink	Peter Longland	
Firefighters Charity Fund	Ray Wathall	
Foundation for Rural and Regional Renewal (FRRR)	Recording Artists Against Drink Driving (RADD)	
Frank Amato Photography	Rev. Andy Calder, Disability Inclusion, Uniting Church Synod of Victoria and Tasmania	
Honda Foundation	Rev. Ian Smith, Victorian Council of Churches	
Hope Bereavement Services in Geelong	Ringwood 7 Scouts	
Hume City Council		
Hume Global Learning Centre		
Ian Potter Foundation		

Volunteers

Our volunteers across Victoria work tirelessly to make our roads safer. We are very grateful each of you are part of our organisation. Thank you.

Adrian Benson
Adrian Gervasoni
Amanda Pollard
Anthony O'Byrne
Avishan Baghaei
Bill Hodges
Caitlin Little
Carolyn Cole-Sinclair
Chris Parkin
Christine Latimer
Christine Mair
Claudia Benham
Clinton Licht
Coral Robertson
Darlene Maree George
Daryl Silvey
David Bedford-Lee
Deanne Hibbert
Elise Des Landes
Emily Watson
Ernestine Rozario
Frances Sabo
Gary Haken
Geoff Fulstow
George Greaves
Henry Barton
Henry Pidd
Ingrid Williams
Irene Harrington
James Thompson
Jan Dilworth
Jason Kisielis
Jayson Hirt

Jeanette Suhr
Jeffrey Smith
Jennifer Gibson
Jenny Reece
Jessica Hofto
Jill Hohn
Joel Thompson
Justin Flynn
Karen Robinson
Kat Kranz
Ken Jones
Kerry Ann Norton
Kevin Pettit
Kim White
Kristy French
Leigh Booth
Lynette Satalich
Lynette Srinivas
Margaret Millington
Mark Cartledge
Mark Welch
Martin Ledwich
Martin Wrangle
Matthew Armour
Matthew Pope
Melinda Krause
Mellisa Lane
Michael Hellwege
Michael Perkins
Michael Tarulli
Mitchell Van Eerden
Narelle Bowden
Natalie McKenna

Natalie Stanway
Norma Derham
Pam Knight
Paul Illman
Paul Sabo
Peter Aldersea
Peter Carolan
Peter Thomson
Reg Stott
Richard Watkins
Rick Williams
Robert Ewing
Rosie Johnston
Russell Harley
Sallie Millington
Samantha Barker
Sandi Hearn
Sean Halley
Shane Jayasinghe
Sherry Pratt
Simon Bolles
Stuart Lonie
Stuart Morris
Sue Cox
Tim Lane
Tim Nolan
Victor Gartside
Vittoria Chiarella
Yeksan Altun
Younes Aly
Yvonne Upton



VICTORIA • COUNSELLING, SUPPORTING & EDUCATING

Suite 2/109 Whitehorse Road
Blackburn VIC 3130

T: 8877 6900

F: 9877 9799

E: info@rtssv.org.au

1300 367 797

www.rtssv.org.au

© Road Trauma Support Services Victoria, 2015